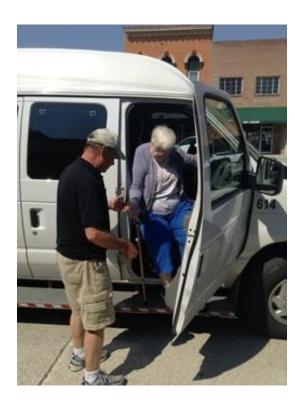
Transportation Resource Guide

Wyandot County, Ohio







Wyandot County Transportation Guide

Welcome to the first edition of the Wyandot County Transportation Resource Guide. This publication is made available through funding from ODOT and partnerships with local stakeholders who serve on the Wyandot County Transportation Coalition. The coalition was formed in order to build a strong network of transportation professionals who work together to address the diverse transportation needs of the community. Our hope is that safe, affordable, dependable and accessible county-wide transportation services shall continue and grow as the needs of the county change.

The Wyandot County Transportation Coalition extends an invitation to any organization or individual who would like to be part of this group. For more information, please contact Pam Zimmerly, Mobility Manager at HHWP Community Action Commission, at 419-957-6850 or pzimmerly@hhwpcac.com.



The mission of HHWP Community Action Commission is to reduce the conditions of poverty by providing comprehensive services to improve lives. Visit <u>www.hhwpcac.org</u> for more information.

Disclaimer: The information included in this publication is meant to serve as a guide. Please note that information in the guide (such as cost, eligibility, services, etc.) is subject to change at any time. For the most up to date information, please contact the provider directly.

(2017 Edition)

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The American Cancer Society

740 Commerce Drive Perrysburg, OH 43501 Telephone #: 1-800-224-2345 Fax #: 1-877-227-2838 Website: www.cancer.org

Transportation Services:

Road to Recovery is a program which utilizes volunteer drivers to take patients to their cancer treatment and back home. They provide curb to curb and door to door transportation services on demand.

Eligibility:

Patient must be ambulatory, or must bring a caregiver along to help get in and out of the vehicle. Rides through Road to Recovery are only available to cancer patients going to cancer related appointments.

Days/Hours of Service:

Rides are provided by volunteers, so it is based on availability. Please call 1-800-224-2345 as soon as an appointment is made. *More advance notice is best* but call at least 2 to 4 days business days prior to the appointment date. Have the date/time/location of the appointment when you call please.

Geographic Areas Covered:

Road to Recovery is available in Putnam County and surrounding areas.

Wheelchair Accessible: No

Cost: Free

Tips for scheduling Appointments:

If a ride is needed, please call with as much advanced notice as possible - at least 2-4 days prior to the appointment day.



Clymer Medical Transport 325 N. Sugar Street Lima, OH 45801 Telephone #: 419-222-3786 Fax #: 419-604-0647



Transportation Services:

Clymer Medical provides medical and non-medical transportation for any individual in need. They can accommodate wheelchairs up to 36 inches in width and a combined weight of 600 pounds (a combined weight of over 350 pounds must be in an electric wheelchair). They also accommodate individuals who can ambulate on their own.

Eligibility:

PASSPORT consumers, FIND A RIDE consumers or private pay consumers (no restrictions).

Days/Hours of Service:

Monday through Sunday - Hours vary upon schedule. We reserve scheduling on Saturday and Sundays for dialysis patients. Any other requests will only be accepted if a driver is available and is willing to cover the shift.

Geographic Areas Covered:

Allen, Auglaize, Hardin, Hancock, Putnam, Van Wert, Mercer, Shelby, Logan, Miami, Champaign, Clark, and Preble counties. Wyandot County is considered out of area but they will come if available.

Wheelchair Accessible: Yes

Cost: Private Pay: \$40.00 base rate for round trip plus \$0.75 per mile after 10 miles. Charge of \$0.50 per empty mile to clients over 10 miles outside of Lima or Findlay, Ohio. One-Way Base Rate \$25.00.

Tips for Scheduling appointments:

Call at least 2-3 days ahead of time. They provide transportation if it will fit into schedule. Appointments called in on the same day are based on availability. Have as much information about the destination as possible. The doctor's name, address, suite numbers and phone numbers are very helpful.

Contact Name: Sarah Beery

Email: intake@clymermed.com

Comfort Keepers of Rural Northwest Ohio

Tiffin Office 672 Miami Street, Suite D Tiffin, OH 44883 Telephone #: 419-443-1044 Fax #: 419-443-1007 Website: www.comfortkeepers.com



Transportation Services:

In-home senior care including incidental transportation for shopping, errands and doctor appointments

Eligibility:

Seniors and others. Must be 18 and older.

Days/Hours of Service:

24 hours per day, 7 days per week

Geographic Areas Covered:

Putnam, Hancock, Wood, Wyandot, and Seneca Counties

Cost:

Regularly scheduled rides - \$21.00 per hour with two hour minimum. Temporary and irregularly scheduled rides - \$25.00 per hour. \$50 minimum charge.

Tips for Scheduling Appointments:

Calls are answered 24 hours per day, 7 days per week. A client assessment is required.

Additional Information:

Comfort Keepers provides companionship, homemaking and personal care services to help seniors live safely in their own homes. Services include: meal preparation, grocery shopping, errands, bathing, dressing, incontinence care and personal emergency response systems.

Contact Name: Gary Neisler, Owner

Email: gneisler@ichoosehome.org

Fairhaven Community

850 Marseilles Avenue Upper Sandusky, OH 43351 Telephone #: 419-294-4973

Website: www.unitedchurchhomes.org/fairhaven-community



Transportation Services:

Fairhaven Community provides transportation for their residents for medical appointments as well as social engagements when possible.

Eligibility:

Must be a resident of Fairhaven Community

Days/Hours of Service:

Transportation is typically available 24/7 for residents of Fairhaven Community.

Geographic Areas Covered:

Will transport Fairhaven residents to wherever appointments are located.

Wheelchair Accessible: Yes

Cost: Private pay clients are charged per schedule.

Tips for Scheduling Appointments:

None.

Contact Name: Sharon Saam

Email: FHTransport@uchinc.org

HHWP Community Action Commission HATS (Hancock Area Transportation Services) 440 Scott Avenue, Findlay, Ohio 45840 Telephone #: 419-423-7261 Fax #: 419-423-7057 Website: www.hhwpcac.org

Transportation Services:

HHWP CAC provides door to door and curb to curb services on demand in the Hancock County area. Currently services for Wyandot County are by contract only. Currently, contracts exist with the Wyandot County Department of Job and Family Services and Wyandot County Council on Aging.

Eligibility: Everyone.

Days/Hours of Service:

Monday – Friday 7:15am – 9:45pm; by appointment; first come basis. Office hours – Monday – Friday 8:00am – 4:30pm Saturday – 7:15am – 4:30pm; by appointment; first come basis.

Geographic Areas Covered: Hancock County & other counties with contract

Wheel Chair Accessible: Yes

Cost: City of Findlay \$1.50, Hancock County \$2.50, Out of County rates vary per trip. Cash/tickets only.

Tips for Scheduling Appointments

Note to organizations/businesses: You can contact HATS to get information on contracting services for transportation needs.

Contact Name – Laurie Collins, HATS Director

Email: lcollins@hhwpcac.com



Wyandot County Board of Developmental Disabilities

11028 County Highway 44 Upper Sandusky, Ohio 43351 Telephone #: 419-294-4901 Website: www.angeline.com

Transportation Services:

Wyandot County DD/Angeline Industries provides door to door human service agency fixed route transportation services to anywhere within Wyandot County for the individuals that participate in their day programs, adult workshops, and/or job training and placement.

Eligibility:

Must be determined county board eligible by Wyandot County DD. Contact SSA Director at (419)294-4901.

Days/Hours of Service:

Monday through Friday from 7am to 4pm.

Geographic Area Covered:

Wyandot County

Cost:

No fare is charged to eligible individuals. Mileage reimbursement may be available to family/friends.

Tips for Scheduling Appointments:

Eligible individuals can request service coordination through their Service & Support Administrator (SSA)

Contact:

Ryan Payton at Angeline Industries at 419-294-4488

Email: Payton@angeline.com



Wyandot County Council on Aging, Inc.

127 South Sandusky Avenue Upper Sandusky, Ohio 43351 Phone #: 419-294-5733

Website: www.wyandotseniors.com



Transportation Services:

Wyandot County Council on Aging offers transportation for seniors over 60 years old. Services provided for dialysis treatment, medical and non-emergency appointments, and non-medical appointments.

Eligibility

Seniors over 60 years of age. Disabled residents, or residents under contract with Wyandot Memorial Hospital or through the Department of Job and Family Services.

Days/Hours of Service

7:30 AM to 5:00 PM, Monday through Friday. Dialysis transportation is available 6:00 AM to 5:00 PM Monday through Friday, and 6:00 AM to 3:00 PM on Saturdays. When Upper Sandusky Schools are closed due to inclement weather, WCCOA will not transport.

Geographic Areas Covered:

Wyandot County and surrounding areas. Transportation from Wyandot County to Mansfield, Lima, Columbus, Toledo, Dayton, Cleveland, Cincinnati provide at an extra charge.

Wheelchair Accessible: Yes

Cost: No fare but the suggested contribution is \$4 in town, Out of County trips \$20 round trip for unsubsidized. Detailed suggested donation sheet on next page.

Tips for Scheduling Appointments:

Call before 11:00 am at least 1 business day in advance to schedule a ride. Be prepared to be picked up on the day of your transport.

Contact Name: Eric Cundiff

Email: transportation@wyandotseniors.com

Wyandot County Council on Aging, Inc. 127 S. Sandusky Ave. Upper Sandusky, OH 43351 419-294-5733

| Transportation suggested contributions for seniors (60 and over) | | | |
|--|----------------|--|--|
| In-town | \$2 (one way) | | |
| | | | |
| In-county | \$5 (one way) | | |
| | | | |
| Adjoining Counties | \$10 (one way) | | |
| (Marion, Crawford, Hancock, Hardin, Seneca) | | | |
| Mansfield | \$45 (one way) | | |
| | | | |
| Lima | \$50 (one way) | | |
| | | | |
| Columbus | \$60 (one way) | | |
| Toledo | \$60 (one way) | | |
| | | | |
| Dayton | \$65 (one way) | | |
| | | | |
| Cleveland | \$70 (one way) | | |
| | | | |
| Cincinnati | \$75 (one way) | | |

Clients 60 and over will not be refused transportation services due to their inability to contribute to the cost when transportation is available.

Contracts for underage riders for the Wyandot County Transportation Coordination Project will be calculated at \$1.90 per mile based on actual distance.

Contributions are greatly appreciated and allow Wyandot County Council on Aging to provide more effective, efficient, and quality services.



Wyandot County EMS Ambulance Service

401 North Warpole Street Upper Sandusky, Ohio 43351 Telephone #: 419-294-4916

Transportation Services:

Wyandot County EMS provides services strictly for medical emergencies and bedridden patients only. Medical transport to area hospitals and medical facilities are provided to local nursing homes with bedridden patients as requested. This is a door to door demand response system.

Eligibility:

Medicare/Medicaid consumers or private pay consumers with/without insurance coverage

Days/Hours of Service:

24/7 Emergency Response provided. All other services scheduled by facilities requesting transport.

Geographic Area Covered:

Wyandot County

Wheelchair Accessible: No

Cost: According to Medicare/Medicaid and insurance guidelines

Tips for scheduling appointments:

Services are based upon medical emergency guidelines and requests made by medical facilities.

Contact Name: Dale Risley, Coordinator

Email: wyandotems@co.wyandot.oh.us



Wyandot County Job and Family Services

120 E. Johnson Street Upper Sandusky, OH 43351 Telephone #: 419-294-4977 Fax #: 419-294-3501

Transportation Services:

The Wyandot County Department of Job and Family Services provides transportation and gas voucher reimbursement for medical appointments. Transportation assistance is provided by agency employees and contracted transportation providers.

Eligibility:

Transportation and gas voucher reimbursement will only be provided for Medicaid eligible recipients receiving Medicaid covered services.

Days/Hours of Service:

Appointment times are reviewed on a case by case basis, and may accommodate Monday – Saturday based on provider availability. Gas voucher requests must be provided to the agency within 30 days of the appointment for reimbursement.

Geographic Areas Covered:

Primarily Wyandot County and surrounding counties. However, transportation services can be provided to medical providers outside of the surrounding counties.

Wheelchair Accessible: Yes

Cost: There is no cost for services.

Tips for Scheduling Appointments:

N.E.T. Transportation request forms must be completed prior to the appointment to receive transportation. Contact Wyandot County Department of Job and Family Services for assistance.

Contact Name: Marcia Frisch

Email: Marcia.Frisch@jfs.ohio.gov



Wyandot County Veterans Services

129 South Sandusky Avenue Upper Sandusky, OH 43351 Telephone #: 419-294-2045 Fax #: 419-294-6416

Transportation Services:

Transportation services are provided for veterans to any VA medical facility.

Eligibility:

Veterans

Days/Hours of Service:

Monday – Friday all hours of the day.

Geographic Areas Covered:

Wyandot County and provides transportation to Marion, Mansfield, Columbus, Toledo, and Ann Arbor.

Cost: Free to all veterans.

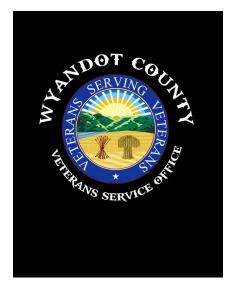
Wheelchair: No. It may be possibile to get scheduled with Wyandot County Council on Aging if available.

Tips for Scheduling Appointments:

Call immediately when your medical appointment has been scheduled to set up transportation.

Contact Name: Theresa Miller

Email: wyandotcovets@co.wyandot.oh.us



Wyandot County Skilled

Nursing & Rehabilitation Center

7830 State Highway 199 Upper Sandusky, Ohio 43351 Phone # 419-294-1714 Toll Free: 800-711-1714 Fax #: 419-294-2532

Transportation Services:

Transportation services are provided Residents and Clients for medical appointments and social events.

Eligibility: Only Available to Residents and Clients

Days/Hours of Service:

Monday – Friday all hours of the day.

Geographic Areas Covered:

Wyandot County and surrounding counties

Cost: Only Available to Residents and Clients

Wheelchair: Yes

Tips for Scheduling Appointments: None

Contact Name: Greg Lonsway

Email: administrator@co.wyandot.oh.us

