Welcome to the first edition of the Putnam County Transportation Resource Guide. This publication is made available through partnerships from local stakeholders who serve on the Putnam County Transportation Committee. The committee was formed in order to build a strong network of transportation professionals who work together to address the diverse transportation needs of the community. Through these partnerships, safe, affordable, dependable and accessible county-wide transportation services shall continue and grow as the needs of the county changes.

The Putnam County Transportation Committee extends an invitation to any organization or individual who would like to be a part of this group. For more information on the Transportation Committee, please contact Jodi Warnecke at the Putnam County Council on Aging, Inc. at 419-523-4121.

A special thank you is extended to Mennonite Home Communities of Ohio, the Putnam County Council on Aging, Inc. and St. Rita’s Health Partners for making it possible for this valuable resource to be printed and distributed throughout Putnam County.

Disclaimer: The information included in this publication is meant to serve as a guide. Please note that information in the guide such as cost, eligibility, services, etc. is subject to change at any time. For up to date information, please contact the provider directly.

(2016 Edition)
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Transportation Services:
   Road to Recovery is a program which utilizes volunteer drivers to take patients to their cancer treatment and back home.

Eligibility:
   Patient must be ambulatory, or must bring a caregiver along to help get in and out of the vehicle. Rides through Road to Recovery are only available to cancer patients going to cancer related appointments.

Days/Hours of Service:
   Rides are provided by volunteers, so it is based on availability. Please call 1-800-227-2345 as soon as an appointment is made. More advance notice is best.

Geographic Areas Covered:
   Road to Recovery is available in Putnam County and surrounding areas.

Wheelchair Accessible: No

Cost: Free

Tips for Scheduling Appointments:
   If a ride is needed, please call with as much advanced notice as possible.

Contact Name: Marybeth Torsell

Email: Marybeth.torsell@cancer.org
Transportation Services:

Transportation Call Center: Will work with all callers to determine available community transportation options to meet their expressed transportation need.

FIND A RIDE Program: Transportation may be arranged for individuals who are 60 plus or who have a disability.

Eligibility:

Anyone can call for an assessment of transportation options. FIND A RIDE transportation arranged for 60 plus individuals or individuals of any age with a disability who have no other transportation options.

Days/Hours of Service:

Transportation provided at any time as long as a transportation company or volunteer is available to provide the service. Office hours are from 8:00 a.m. to 4:30 p.m., Monday through Friday.

Geographic Areas Covered:

Will provide transportation and services to individuals who live in Allen, Auglaize, Hancock, Hardin, Mercer, Putnam and Van Wert counties. Will provide transportation for eligible individuals to destinations all over the state of Ohio and into Indiana.

Wheelchair Accessible: Yes

Cost: Donation Based

Other Services Offered:

Beyond Driving with Dignity Workbook: Workbook for individuals or families who are considering driving retirement or families who want to talk with a loved one about driving retirement.

Beyond Driving with Dignity Guided Self-Assessment: Guided assessment for older adults concerned about their driving safety that includes a complete driving history, cognitive exercises related to driving performance, and a ride a long with the individual in the car.
Other Services Continued:

AARP Smart Driver—Four hour classroom based course that can help you refresh your driving skills, get up to date on the rules of the road and learn research based driving strategies to you stay safe behind the wheel. There are no tests to pass and you could save on your car insurance costs.

Car Fit—An educational program that offers older adults the opportunity to check how well their personal vehicles “fit” them and gives advice on how to make their vehicle a better fit.

Contact Name:
General calls go through the call center.

Beyond Driving with Dignity questions go to Erica Petrie

Email: epetrie@psa3.org
Transportation Services:
We provide medical and non-medical transportation for any individual in need. We can accommodate wheelchairs up to 36 inches in width and a combined weight of 600 pounds (combined weight of over 350 pounds must be in an electric wheelchair). We also accommodate individuals who can ambulate on their own.

Eligibility:
PASSPORT consumers, FIND A RIDE consumers or private pay consumers (no restrictions).

Days/Hours of Service:
Monday through Sunday. Hours vary upon schedule. We reserve scheduling on Saturday and Sundays for dialysis patients. Any other requests will only be accepted if a driver is available and is willing to cover the shift.

Geographic Areas Covered:
Allen, Auglaize, Hardin, Hancock, Putnam, Van Wert, Mercer, Shelby, Logan, Miami, Champaign, Clark and Preble counties.

Wheelchair Accessible: Yes

Cost: Private Pay: $89.00 base rate for round trip plus $2.00 per mile after 5 miles. Charge of $1.00 per empty mile to clients over 10 miles outside of Lima, Ohio.

Tips for Scheduling Appointments:
Call at least 2-3 days ahead of time. This is not a restriction if it will fit into our schedule. We accept appointments called in on the same day. Have as much information about your destination as possible. The doctor’s name, address, suite numbers and phone numbers are very helpful.

Contact Name: Sarah Beery

Email: intake@clymermed.com
Comfort Keepers of Rural Northwest Ohio

Bowling Green Office
1616 E. Wooster Street
Bowling Green, OH 43402
Telephone #: 419-806-4033
Fax #: 419-443-1007

Tiffin Office
672 Miami Street, Suite D
Tiffin, OH 44883
Telephone #: 419-443-1044
Fax #: 419-443-1007

Website: www.comfortkeepers.com

Transportation Services:
In-home senior care including incidental transportation for shopping, errands and doctor appointments.

Eligibility:
Seniors and others. Must be 18 years old.

Days/Hours of Service:
24 hours per day, 7 days per week

Geographic Areas Covered:
Putnam, Hancock, Wood, Wyandot, and Seneca Counties.

Cost:
$20.50 per hour with three hour minimum and regularly scheduled. $25.00 per hour for temporary or irregular schedule with a minimum of a $100 charge.

Tips for Scheduling Appointments:
Calls are answered 24 hours per day, 7 days per week. A client assessment is required.

Additional Information:
Comfort Keepers provides companionship, homemaking and personal care services to help seniors live safely in their own homes. Services include: meal preparation, grocery shopping, errands, bathing, dressing, incontinence care and personal emergency response systems.

Contact Name: Gary Neisler, Owner

Email: gneisler@ichoosehome.org
HHWP Community Action Commission
Hancock Area Transportation Service (HATS)
440 Scott Ave., PO Box 179
Findlay, OH  45840
Telephone #:  419-423-7261
Fax #:  419-423-7057
Website:  www.hhwpcac.org

Transportation Services:
Contracted Transportation Service through PASSPORT and Find A Ride programs with the Area Agency on Aging 3.

Eligibility:
Eligibility is determined by PASSPORT and Find A Ride.

Days/Hours of Service:
Monday through Friday from 7:15 a.m. to 9:45 p.m. and Saturday from 7:15 a.m. to 4:30 p.m.

Geographic Areas Covered:
HATS can transport riders anywhere, including Putnam County as per the contract with PASSPORT and Find A Ride.

Wheelchair Accessible:  Yes

Cost:  HATS maintains a contract with PASSPORT and Find A Ride for costs associated with transportation.

Tips for Scheduling Appointments:
Trips must be scheduled through PASSPORT at 419-222-7723 and Find A Ride at 1-800-653-7723.

Brief Description of Other Services Offered:
HATS holds contracts with Wyandot Job and Family Services as well as several other agencies and organizations that need transportation for their clients.

Additional Information:
HATS is the only public transportation service in Hancock County. Individuals traveling within Hancock County can use the service even if they are not Hancock County residents.

Contact Name:  Laurie Collins
Email:  LCollins@hhwpcac.com
Hilty Home
304 Hilty Drive
PO Box 359
Pandora, OH 45877
Telephone #: 419-384-3218
Fax #: 419-384-3217
Website: www.mhcoliving.org

Transportation Services:
The Hilty Home transports residents to and from the facility to medical providers, outside facility events and dialysis using a wheelchair accessible bus and van. Our on-site Transportation Coordinator accompanies all residents to their scheduled appointment.

Eligibility:
Those residing on our campus.

Days/Hours of Service:
24 hours per day, 7 days per week.

Geographic Areas Covered:
Putnam, Allen and Hancock counties.

Wheelchair Accessible: Yes

Cost: Varies depending on payer source.

Tips for Scheduling Appointments:

Brief Description of Other Services Offered:
Long-Term Care, Short-Term Rehabilitation, Memory Care, Meals on Wheels, Preschool and Child Care.

Additional Information:

Contact Name: Jason Cox

Email: jcox@mhcoliving.org
Transportation Services:
Provide transportation to and from doctor appointments, shopping/errands, church, hair appointments, restaurants, etc. Caregivers will stay with you and bring you home.

Eligibility:
Everyone is eligible.

Days/Hours of Service:
24 hours per day, 7 days per week.

Geographic Areas Covered:
Putnam, Allen, Defiance, Henry, Paulding and Hancock counties.

Wheelchair Accessible: No

Cost: Varies depending on other services being provided.

Tips for Scheduling Appointments:
A one week notice is preferred. Can possibly accommodate with less notice.

Brief Description of Other Services Offered:
Non-medical in-home care, including assistance with bathing/dressing, light housekeeping, meal preparation, errand services, companionship, and much more. We also offer Direct Link products, which include fall buttons, automatic medication dispensers, vital sign monitoring equipment, and GPS watches.

Additional Information:

Contact Name: Suzanne Blankemeier

Email: Ottawa@HomeHelpersHomeCare.com
Transportation Services:
The Meadows of Kalida transports residents to and from the facility to providers, outside facility events and dialysis.

Eligibility:
Resident of our campus.

Days/Hours of Service:
24 hours per day, 7 days per week

Geographic Areas Covered:
Ohio

Wheelchair Accessible: Yes

Cost: No cost.

Tips for Scheduling Appointments:
Please call ASAP.

Contact Name: Shannon Geise

Email: Shannon.geise@meadowsofkalida.com
Transportation Services:
The Meadows of Leipsic transports people that live at our campus to and from medical appointments. Transportation is provided by one part-time driver.

Eligibility:
Resident of our campus.

Days/Hours of Service:
Monday through Friday from 6:00 a.m. to 4:00 p.m.

Geographic Areas Covered:
Will transport to Allen, Hancock, Henry and Putnam Counties. On occasion we will leave these areas.

Wheelchair Accessible: Yes

Cost: Varies depending on payer.

Tips for Scheduling Appointments:
Please contact our Activities Department.

Contact Name: Ann Like or Lisa Statler

Email: Lisa.Statler@meadowsofleispic.com
Transportation Services:
The Meadows of Ottawa provides transportation to their residents for medical appointments as well as for social engagements when possible. Transportation is provided in two buses, a car and a van.

Eligibility:
Must be a resident of the Meadows of Ottawa

Days/Hours of Service:
Transportation is typically available from 8:00 a.m. to 5:00 p.m., Monday through Friday.

Geographic Areas Covered:
Will transport our residents to wherever their appointments are located.

Wheelchair Accessible: Yes

Cost: No cost.

Tips for Scheduling Appointments:
None.

Contact Name: Jim Sherry

Email: james.sherry@meadowsofottawa.com
**Mennonite Home Health and Senior Services**

410 W. Elm Street  
Bluffton, OH  45817  
Telephone #: 419-358-7803  
Fax #: 419-358-4269  
Website: www.mhcoliving.org

Transportation Services:  
Door to door transportation on a private pay basis.

Eligibility:  
55 and older.

Days/Hours of Service:  
Monday through Friday 8:30 a.m. to 4:30 p.m. Extra times may be scheduled if driver is available.

Geographic Areas Covered:  
Within 30 miles of Bluffton. May include counties of Allen, Hancock, Hardin and Putnam. Other destinations may be scheduled with advance notice and driver availability.

Wheelchair Accessible:  No

Cost:  
$15.00 per hour for basic driver (no assistance needed) plus mileage for outside of Bluffton.

$18.00 per hour for hands-on-assistance with transportation plus mileage outside of Bluffton.

Tips for Scheduling Appointments:  
Advanced notice required.

Brief Description of Other Services Offered:  
Mennonite Home Health and Senior Services offers medical and non-medical services. We employ nurses, therapists and home health aides. We are Medicare certified to provide skilled services per physician orders. Our home care assistants can provide housekeeping, errands, laundry and other needed tasks. We have been providing home care for over 20 years to Bluffton and surrounding communities. We are a non-profit faith based organization.

Contact Name:  Kathy Rode

Email:  krode@mhcoliving.org
Transportation Services:
Transportation is provided for individuals enrolled into our day programming.

Eligibility:
Determined through a COEDI/OEDI process.

Days/Hours of Service:
Monday through Friday a.m. and p.m. routes are ran in conjunction with the program hours of 9:00 a.m. to 3:00 p.m.

Geographic Areas Covered:
Putnam County

Wheelchair Accessible:
Yes

Cost: There is no cost for enrolled individuals.

Tips for Scheduling Appointments:
Must discuss with the Transportation Director

Contact Name: Mike Boaz, Superintendent

Email: ahammondpcdd@bright.net
**Putnam County Cancer Assistance Program**

c/o: Putnam County Health Department  
256 Williamstown Road  
Ottawa, OH 45875  
Telephone #: 419-523-5608  
Fax #: 419-523-4171  
Website: www.pccap.org

**Transportation Services:**
The Putnam County Cancer Assistance Program offers mileage reimbursement for patients who are undergoing cancer treatment. Reimbursements forms can be found at www.pccap.org.

**Eligibility:** Putnam County cancer patients.

**Days/Hours of Service:**
Monday through Friday from 8:30 a.m. to 4:30 p.m.

**Geographic Areas Covered:** Putnam County

**Wheelchair Accessible:** No

**Cost:** Free. There are no income guidelines.

**Brief description of Other Services Offered:**
The Putnam County Cancer Assistance Program was established to reduce some of the financial burden of cancer treatments by providing reimbursement for the following:

* Prescription expenses related to treatment, including chemotherapy, radiation and other cancer related medications not covered by insurance.

* Mileage to and from treatments and mileage for testing related to cancer.

* Financial assistance for supplies associated with having cancer, such as nutritional supplements, wigs and medical supplies.

**Additional Information:**
The Putnam County Cancer Assistance Program is a non-profit service that is funded through donations, memorials, the United Way of Putnam County and an annual auction benefit. The cancer auction is held the weekend before Easter, every year. Please visit our website www.pccap.org and our Facebook Page for further information.

**Contact Name:** Ruth Gerding

**Email:** ruth.gerding@odh.oio.gov
Transportation Services:
Transportation services are available to Putnam County residents, age 60 and better, for medical appointments and for personal business. Medical transports are available anywhere within Putnam County and to the adjacent counties of Allen, Defiance, Hancock, Henry, Paulding and Van Wert. Transportation for personal business is available within Putnam County and includes trips to social service agencies, beauty salons, pharmacies, grocery stores, banks and other essential errands. Transportation is provided in wheelchair accessible vans and agency cars by professionally trained and caring personnel. Advanced notice is required for transportation services.

Eligibility: Putnam County resident age 60 and better.

Days/Hours of Service: Monday through Friday from 8:00 a.m. to 4:30 p.m.

Geographic Areas Covered:
Allen, Defiance, Hancock, Henry, Paulding, Putnam and Van Wert counties for medical appointments. Within Putnam County for personal business and essential errands.

Wheelchair Accessible: Yes

Cost: All services are free and offered regardless of income. Donations are graciously accepted. A suggested donation list may be obtained by calling the Council on Aging office.

Tips for Scheduling Appointments:
1. Please contact the Council on Aging as soon as you receive your doctor’s appointment.
2. Please have your doctor’s address available when you call to schedule your transport.
3. When calling in your transport, please let us know of any special needs you may have such as: using a walker or wheelchair, oxygen, family member riding along, etc.
4. If you cancel your doctor’s appointment, please remember to call the Council on Aging to cancel your transport.
5. When the driver arrives at your home, please allow them to escort you. Please understand that this is our agency policy.
6. Please be ready to leave at your estimated pick-up time. Please be aware that weather (fog, snow, heavy rain, etc.) may be a factor that could affect your pick-up time.
7. If you have pets in the home, please make sure they are secured before the driver arrives.
8. Please consider our office hours of 8:00 a.m. to 4:30 p.m., Monday through Friday, when scheduling your appointments.
9. Please be aware that we do not allow food and drinks in our vehicles.
10. If you have any additional stops to make on the day of your appointment, please call them into the office ahead of time so we can allow enough time for those stops.
Putnam County Council on Aging, Inc.—Continued

Tips for Scheduling Transportation Continued:

11. During the winter months, please keep your sidewalk and driveway clear of ice and snow. Please make arrangements to have a family member, friend or neighbor clear a path wide enough for two people to walk side by side from your door to the vehicle. Our number one priority is your safety.

Brief Description of Other Services Offered:

Chore Services: The chore program helps older adults remain safe and secure in their homes by providing assistance with seasonal needs, minor home repairs, home maintenance and other tasks which older adults are no longer able to perform. Examples include: rake leaves, wash windows, trim shrubs, clean spouts and eaves, install grab bars and handrails and so much more.

A Matter of Balance (MOB): The MOB program is an award-winning program designed to help older adults manage falls and increase activity levels. The program is a free, eight week program. It is held once a week for eight consecutive weeks. Each session is two hours. The MOB participants will learn to view falls as something they can control, set goals and increase activity levels, make changes to reduce fall risks at home and exercise to increase strength and balance.

Outreach and Information and Referral: Navigating community resources can be confusing at any age. An Outreach Specialist is available to provide personalized help to link older adults, their loved ones and their caregivers to community resources in order to maintain their independence.

Telephone Reassurance: To ensure the continued well-being of older adults who are isolated or homebound, our staff provide a regular daily telephone call to provide companionship, conversation and a check on their well-being. If a problem occurs at the senior’s home, a pre-arranged plan of action is initiated.

Additional Information:

The Putnam County Council on Aging, Inc. is a non-profit organization established in 1978. The agency’s mission is to provide services to Putnam County residents, age 60 and better, to enable them to remain independent in their own home for as long as possible. All services are free and offered regardless of income. The Council on Aging is an United Way of Putnam County Partner Agency.

Contact Name: Cindy Niese, Transportation Coordinator or Jodi Warnecke, Executive Director

Email: transportation-pcco@bright.net or jwarnecke-pcco@bright.net
Transportation Services:
Transportation services are offered for those Medicaid participants who have used all of their rides from their Managed Care plans and are in need of a ride to a medical appointment. Participants who are only Medicaid are also given rides to medical provider if they do not have a vehicle or family member who can take them.

Eligibility: Medicaid

Days/Hours of Service:
Monday through Thursday from 8:00 a.m. to 4:30 p.m. and Friday from 8:00 a.m. to noon.

Geographic Areas Covered:
Northwest Ohio and Columbus

Wheelchair Accessible: No

Cost: No cost to the client.

Tips for Scheduling Appointments:
Call 419-538-0123 at least a week or two in advance.

Contact Name: Suzy Wischmeyer

Email: suzy.wischmeyer@jfs.ohio.gov
Transportation Services:
The Putnam County Office of Public Safety (PCOPS) will transport clients by wheelchair or car to doctor appointments, hospital testing, procedures and/or for admission. We can transport to get groceries or for pet care. We can take clients to funerals and weddings. We can transport for court appearances.

Eligibility:
The PCOPS will transport anyone. Payers of Source are Private Pay, Insurance, and/or Medicaid.

Days/Hours of Service:
Monday through Friday early morning to later in the evening. The PCOPS can transport on weekends and holidays upon request, if drivers are available.

Geographic Areas Covered:
Putnam, Henry, Allen, Hancock, Van Wert. The PCOPS can also transport to Cincinnati, Cleveland, Columbus, Fort Wayne and Toledo. The office tries not to go out of state for transports.

Wheelchair Accessible: Yes

Cost:
$30.00 basic charge plus $1.00 per mile.

Tips for Scheduling Appointments:
Please call as soon as you know you need transportation.

Brief Description of Other Services Offered:
We can transport groups of people for evacuation during floods.

Contact Name: Mike Klear

Email: mike@pcops.org
Transportation Services:

Transportation Assistance: The Putnam County Veteran Services Commission now has two veterans that volunteer to transport all veterans to and from scheduled appointments to VA Medical Centers. Individuals interested in using this service need to call the Putnam County Veterans Service Commission to schedule a ride.

Compensation for Travel: Veterans of Putnam County will also receive compensation if they choose to drive themselves to their scheduled appointments to VA Medical Centers. Individuals using this service will need to bring in a mileage report into the office and will be reimbursed for each mile driven. Please call or come into the office for further information.

Eligibility:

Any veteran of Putnam County who was discharged Honorably, General Under Honorable Conditions, and Other than Honorable Conditions (Service Connected and Case by Case Basis).

Days/Hours of Service: Monday through Friday from 8:30 a.m. to 4:30 p.m.

Geographic Areas Covered:

Will take veterans to surrounding VA Medical Centers and Clinics:
* VA Ann Arbor Healthcare System
* Toledo VA Outpatient Clinic
* Dayton VA Medical Center
* VA Lima Clinic.

Wheelchair Accessible: No

Cost: No cost.

Tips for Scheduling Transportation:

If you need to schedule a ride with our volunteers please call the office at least 2 weeks before the scheduled VA medical appointment.

Brief Description of Other Services Offered:

There are many benefits and services available to veterans and their families. The Putnam County Veteran Services Commission exists to provide information and referrals so that veterans and their families can obtain all the benefits they are entitled to receive. Some services include but are not limited to: emergency financial assistance, transportation assistance and compensation, compensation claims, pension claims, Putnam County Ohio Veteran of the Year, burial flag markers, Blue Star Banner program. Our office provides a lot more benefits. If you have any questions please give us a call.

Contact Name: Joe Moenter, Executive Director, Kristi Powell, Veteran Service Officer

Email: putcovso@bright.net or Kristi.powell@putnamcountyohio.gov
EXPERIENCE THE DIFFERENCE....

As a faith based, non-profit senior healthcare and service provider Mennonite Home Communities of Ohio is dedicated to promoting personal decision making and purposeful living.

We are here when you need us to offer:
- Skilled Nursing Care
- Rehab featuring private rooms
- Assisted Living in spacious studio & 1 bedroom apartments
- Independent Living apartments featuring 1 & 2 bedroom floor plans
- Villas designed for a maintenance free retirement lifestyle
- Home Health & in-home supportive services

Mennonite Home Communities of Ohio

Mennonite Memorial Home
410 W. Elm
Bluffton
419-358-1015

Maple Crest
700 Maple Crest Court
Bluffton
419-358-1015

Willow Ridge
101 Willow Ridge Dr.
Bluffton
419-358-1015

Mennonite Home Health & Senior Services
Bluffton
419-358-1015

Hilty Home
304 Hilty Dr.
Pandora
419-384-3218

mhcoliving.org
facebook.com/MHCOhio
Honored for our commitment to you

St. Rita’s wants to help you live an active, healthy life by offering the expert care you need, whenever you need it—right here in your own backyard. That commitment has earned us national recognition for outstanding care, yet our focus will always be the quality of your life and the health of our community.

Learn more at mercy.com or call 419-227-3361.

St. Rita’s Health Partners
Caring together. MERCY HEALTH

A Catholic healthcare ministry serving Ohio and Kentucky