HARDIN COUNTY, OHIO

COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN

2017-2022

Hardin County Council on Aging, Inc.
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TABLE OF CONTENTS

Contents

Executive Summary 1

I. Geographic Area 3

II. Population Demographics 5

III. Assessment of Available Services 8

Inventory of Transportation Providers 8

Existing Transportation Services 9

Assessment of Community Support for Transit 18

Safety 18

Vehicles 19

Summary of Existing Resources 22

IV. Assessment of Transportation Needs and Gaps 23

Local Demographic and Socio-Economic Data 23

Analysis of Demographic Data 28

General Public and Stakeholder Meetings/Focus Groups 28

Surveys 28

Challenges to Coordinated Transportation 30

Summary of Unmet Mobility Needs 31

V. Goals and Strategies 32

Developing Strategies to Address Gaps and Needs 32

Goal #1 32

VI. Plan Adoption 41

Appendix A: List of Planning Committee Participants A-1

Agency Representation A-1

Appendix B: List of Annual Reviews and Plan Amendments B-1

Annual Review [DATE] B-2

Amendment [DATE] B-2

Appendix C: Definitions C1

Executive Summary

This plan is the Public Transit-Human Services Transportation Plan for Hardin County, Ohio. The plan was initially developed in 2007 and updated in 2013 and 2015. this plan has been rewritten. This plan fulfills the requirements of the Federal Transit Administration (FTA) under the Fixing America's Surface Transportation (FAST) Act, signed into law as a reauthorization of surface transportation programs through Fiscal Year 2020. According to requirements of the FAST Act, locally developed coordinated public transit-human services transportation plans must be updated to reflect the changes established by the FAST Act legislation. The FAST Act applies new programs and rules for all Fiscal Year 2016 funds and authorizes transit programs for five (5) years.

Transportation is a critical component of the communities in Hardin County, Ohio. Transportation provides access to jobs, education, health care, human services and allows all community members, including older adults and people with disabilities, to live independently and engage in community life. It is the purpose of this plan for local stakeholders to work collaboratively to do the following activities:

1. Identify all community resources including:
   Hardin County transportation guide, quarterly meetings with about 20 agencies in attendance, and semi-annual regional transportation meetings. Hardin County is listed on www.mytransportation.org and working to be a part of the state ride share software. Hardin County transportation stakeholders have faith in the existing providers and support working together to improve mobility.

2. Identify and Prioritize community transportation needs
   The following needs were identified from information obtained from outreach activities, which included a public meeting, focus groups, and surveys with transportation providers/human services agencies and the public: cooperation among stakeholders; increased awareness of transportation services among public/elected officials/influencers; need to maintain, support, & expand accessible transportation services, drivers, & vehicles; more affordable on-demand/ride share options; expand service to include those who don't meet program eligibility requirements; operational funding to expand transportation.

3. Establish a clear plan for achieving shared goals
   Many of the goals outlined in this plan coincide with goals outlined in the prior plan. as a result of information obtained in this process, the Hancock, Hardin, Wyandot, and Putnam county region will work together to achieve the following goals: 1) seek to encourage cooperation and communication among stakeholders. 2) increase knowledge of available transportation options among the general public and influencers of public opinion. 3) provide operational funding options to support and expand accessible transportation options. and 4) continue to identify and fill gaps in transportation service and unmet needs.

Fundamental to the Coordinated Transportation Plan process is the active and meaningful involvement of stakeholders. For projects selected for funding under the Section 5310 program, participation in planning activities must include participation and/or representation of the following, at minimum:

- Seniors;
- Individuals with disabilities;
- People with low incomes;
- Public, private and non-profit transportation providers;
- Human services providers, and;
- The general public.

In order to ensure participation from the above groups the following stakeholder involvement activities were performed.

Public Notice meeting with County Commissioners, County agencies quarterly transportation meetings, filling out agency transportation surveys, planning meeting for 2017-2022 coordinated transportation plan, mailing out surveys, and gathering statistics from surveys, and meeting with the seniors and disabled that come to the Hardin County Council on Aging, Inc.

This plan was developed and adopted by a planning committee by the name of Hardin County Transportation Coalition. More information about the planning committee can be found in Appendix A.

I. Geographic Area

Hardin County is located in north-western/north-central Ohio. The county seat is Kenton. The county has a total area of 471 square miles, of which 470 square miles is land. Adjacent counties include Hancock (north), Wyandot (northeast), Marion (east), Union (southeast), Logan (south), Auglaize (southwest) and Allen (northwest).

Map 1: Location Map

Map 2: Major Trip Generators

II. Population Demographics

Population demographics of the planning area are considered when developing coordinated transportation priorities because they help planners to understand potential demand for transportation as well as need. The following charts outline the demographic and Limited English Proficiency (LEP) characteristics of the county.

The County's population has gradually declined since 2010. This trend is projected to continue through 2040.

Chart 1: Total Population Current and Projected for Five Years

Source: Ohio Development Services Agency, 2013

Approximately 14 percent of the County's population is age 65 or older. And, the population of individuals between ages 50 and 64 make up another 18.5 percent of the population.

Chart 2: Total Population by Age Group

Source: American Community Survey, 2015

More than 95 percent of the county's population is white. The second most common race is Hispanic or Latino which makes up 1.5 percent of the population.

Chart 3: Total Population by Race

Source: American Community Survey, 2015

Forty-three (43) percent of the population with disabilities is between the ages of 35 and 64 years. Another 22 percent of the population with disabilities is age 75 or older, and 14 percent of the population with disabilities is age 65 to 74.

Chart 4: Number and percentage of people with disabilities

Source: American Community Survey, 2015

Hardin County has the highest percentage of households below the poverty level in the four-county area.

Chart 5: Number and percentage of households with incomes below the federal poverty level

Geography	Total Households	Households Below Poverty; Last 12 Months	Percent of Households Below Poverty
Hancock County	31083	3938	12.7%
Hardin County	11540	1858	16.1%
Putnam County	13049	721	5.5%
Wyandot County	9327	1190	12.8%

Source: American Community Survey, 2015

Reportedly, 18.7 percent of the Hardin County population has an income below the Federal Poverty Level; this is the highest percentage in the four-county region.

Chart 6: Number and percentage of individuals with incomes below the federal poverty level

Geography	Total Population	Population Below Poverty	Percent of County Population that is Below Poverty
Hancock	73,294	10,221	13.90%
Hardin	29,402	5,491	18.70%
Putnam	33,880	1,966	5.80%
Wyandot	22,084	2,601	11.80%

Source: American Community Survey, 2015

Less than ½ percent of individuals in Hardin County indicated that they speak English less than very well. Therefore, all but 107 individuals in the county are proficient in the English language.

Chart 7: Percent of population that speak English "Less than very well"

Geography	County Population Age 5 and Over	Individuals with Limited English Proficiency	Percent of County Population with Limited English Proficiency
Hancock	70,843	460	0.6%
Hardin	29,773	107	0.4%
Putnam	31,839	162	0.5%
Wyandot	21,122	207	1.0%

Source: American Community Survey, 2015

III. Assessment of Available Services

Conducting an evaluation of service provider capabilities and analyzing the existing gaps and duplications of services for transportation resources in each community, provides transportation planners with the information needed to implement changes that will improve the network of transportation resources and services in Hardin County and across county lines.

The lead agency identified stakeholders to participate in the assessment of available services. These stakeholders included those who were represented in the current or past planning committees, as well as others who the planning committee identified as being appropriate stakeholders.

Interviews were conducted with each of the identified stakeholders.

The purpose of the interview was to offer the stakeholders an opportunity to discuss the specific transportation services, gaps, needs, and priorities for their respective service areas or communities.

When applicable, information reported in the previous coordinated plan was used to supplement information gathered during this planning effort.

Inventory of Transportation Providers

The Hardin County Council on Aging, Inc., Harco Industries, WOCAP, HHWPCAC, Hardin County Job & Family Services, Passport, Find A Ride, Hardin County Senior Tax Levy, and United Way of Hardin County. The Kenton Taxi also provides rides.

Existing Transportation Services

The following information is based on tabulations from the survey and interview results. A total of 17 organizations provided information about their services.

List of Transportation Service Providers

Name: Hardin County Council on Aging, Inc.
Transportation Service Type: On Demand transportation for seniors, handicapped and low income individuals
Other Services Provided: Adult Day Care, homemaker, chore, info & referral, outreach, socialization, and trips
Contact Information: 100 Memorial Avenue, Kenton, OH 43326 or 419-673-1102
Contact Person: Bette Bibler
Contact email: hccoa@hardincoa.net
Hours: M-F 8am-4pm
Service Area: Hardin County
Eligibility Requirements: Resident of Hardin County, 60 years old at least or contracted with another agency
Web-site: hardincoa.net

Name: Harco Industries, Inc.
Contact: Jason Seggerson – 705 N Ida St., Kenton, OH 43326; 419-674-4159 or jseggerson@harcoindustries.org

Name: Clymer Medical Transport, Inc.
Contact: 325 N. Sugar St., Lima, OH 45801; 419-222-3786

Name: Area Agency on Aging 3
Contact: Beca Sheidler – 2423 Allentown Rd., Lima, OH 45805; 800-653-7723 or bsheidler@psa3.org

Name: The Kenton-Hardin Health Department
Contact: Arin Tracy – 175 W. Franklin St., Kenton, OH 43326; 419-673-6230 or atracy@co.hardin.us

Name: Hardin Memorial Hospital
Contact: Lucinda Pfeifer – 921 E. Franklin St., Kenton, OH 43326; 419-675-8346 or Lucinda.pfeifer@OhioHealth.com

Name: Hardin County Job and Family Services
Contact: John Folk – 175 W. Franklin St., Ste. 150, Kenton, OH 43326; 419-675-2657 or John.Folk@jfs.ohio.gov

Name: Health Partners of Western Ohio
Contact: April Blue – 111 W. Espy St., Kenton, OH 43326; 419-679-5994 or ablue@hpwohio.org

Name: Love in the Name of Christ of Hardin County (Love, Inc.)
Contact: Sue Alger – 224 W. Columbus St., Kenton, OH 43326; 419-674-4651 or loveinc2@windstream.net

Name: Ohio Hi-Point Career Center
Contact: Rick Smith – 2280 SR 540, Bellefontaine, OH 43311; 937-599-3010 or rsmith@ohiohipoint.com

Name: Hardin County Veterans Service Office
Contact: 419-674-2219

Name: American Cancer Society
Contact: Bob Cunningham; Bob.Cunningham@RedCross.org

Name: Comfort Keepers
Contact: 1726 Allentown Rd., Lima, OH 45805; 419-318-2647

Name: Kenton Taxi
Contact: 322 Decatur St., Kenton, OH 43326; 419-673-9313 or kentontaxi@yahoo.com

Name: Hancock Area Transportation Service (HATS)
Contact: 440 Scott Avenue, Findlay, OH 45840; 419-423-7261
Hours: Mon-Fri 7:15am-9:45pm; Sat 7:15am-4:30pm; office Mon-Fri 8am-4:30pm

Name: CareSource Transportation
Contact: Collene Conley – 230 N. Main St., Dayton, OH 45402; 800-993-0780, ext. 43664 or CareSource.com

Do not have info on other transportation providers listed below. Below is the only information they would provide.

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

Table 1: Organizational Characteristics

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Are Vehicles Only Available for Human Service Agency Clients (Y/N)*
Hardin County Council on Aging	Yes	No	Private Non-Profit	16166	65 (2016 Year)	N
Kenton Nursing & Rehab	Yes	No	Private For-Profit	DNK (Do Not Know)	DNK	Yes - /For Facility Only
Love INC	No	Yes – Taxi Service	Private Non-Profit	DNK	DNK	N/A
Hardin County Job & Family Services	No	Yes – Taxi Service/Hardin County Council on Aging	Public Non-Profit	DNK	DNK	N
Area Agency on Aging 3	No	Yes – Find A Ride	Private Non-Profit	DNK	DNK0	N
Kenton-Hardin Health Department	No	No	Public Non-Profit	DNK	DNK	N/A
Hardin Memorial Hospital	No	No	Private Non-Profit	DNK	DNK	N/A
Health Partners of Western Ohio	No	No	Public Non-Profit	DNK	DNK	N/A
Hardin County Board of Developmental Disabilities	Yes	Yes – National Express Transit	Public Non-Profit	20,000	DNK	No

Clymer Medical Transport, Inc.	Yes	No	Private For-Profit	649	DNK	No
Hardin County Veterans Service Office	Yes	No	Public Non-Profit	DNK	DNK	DNK
American Cancer Society	No	Volunteer Service	Private Non-Profit	DNK	DNK	No
Comfort Keepers	Yes	No		DNK	DNK	No
Kenton Taxi	Yes	No	Private For-Profit	DNK	DNK	N
Hancock Area Transportation Service (HATS)	Yes	No	Private Non-Profit	41,967	DNK	No
CareSource Transportation	Yes	No		DNK	DNK	No
Ohio Hi-Point Career Center	No	No		DNK	DNK	DNK

* Answering "Yes" indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering "No" indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered "open door". For example, an individual who is 60 or over can request transportation to a doctor's appointment or the grocery store regardless of their affiliation with your agency.

The participating organizations provide a wide range of transportation including [fixed route, ADA paratransit, demand response, on- demand, and human service agency fixed routes]. [Ten (10) (as reported)] of the participating organizations provide services on weekdays. Seven (7) (as reported)] operate transportation on Saturdays and six (6) (as reported)] on Sundays. Evening services after [4 pm] are operated by eight (8) (as reported)] organizations. The following table depicts the transportation service characteristics by agency.

Table 2: Transportation Service Characteristics

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
Hardin County Council on Aging, Inc.	On Demand Transportation	M-F 8am-4pm	Y	Door to Door	Drive, Defensive Driving, CPR/First Aid, Blood Borne Pathogens, Drug Free Workplace
Kenton Nursing & Rehab	Closed Door	As Needed	Y	Wheelchair/Handicap	Yes
Love INC			N		
Hardin County Job & Family Services			N		
Area Agency on Aging 3					
Kenton-Hardin Health Department			N		
Hardin Memorial Hospital			N		
Health Partners of Western Ohio			N		
Harco Industries	On Demand	M-F		Door-Through-Door	N/A

		7:30am-9:30pm			
Clymer Medical Transport, Inc.	On Demand	M-F 4:00am-9:00pm Sat/Sun 4:00am-5:00pm	Y	Door-Through-Door	
Hardin County Veterans Service Office	On Demand	M-F Mornings	N	Door-Through-Door	
American Cancer Society		As Needed			
Comfort Keepers	On Demand	As Needed		Door-Through-Door	
Kenton Taxi	On Demand	As Needed		Door-To-Door	
Hancock Area Transportation Service	On Demand	M-F 7:15am-9:30pm Sat. 7:15am-4:30pm	Y	Door-Through- Door	
CareSource Transportation	On Demand	As Needed	Y	Door-To-Door	
Ohio Hi-Point Career Center					

Transportation-related expenses and revenues also differ by organization. County Senior Tax Levy, United Way Grant, HC Job & Family Services, Passport, Find A Ride, client donations are common revenue sources for transportation operators in Hardin County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.

Table 3: Transportation-Related Expenses and Revenues

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
Hardin County Council on Aging, Inc.	Contracts	Yes	13	2	County Senior Tax Levy, Passport, Find A Ride, HCJFS, United Way Grant and client donations	372,100.00
Kenton Nursing & Rehab	N/A	Y	1 – Full Time 5 – Part Time	1	N/A	N\A
Love INC	N/A	Y	N/A	N/A	N/A	N/A
Hardin County Job & Family Services	N/A	N	N/A	N/A	N/A	N/A
Area Agency on Aging 3						
Kenton-Hardin Health Department	N/A	N	N/A	N/A	N/A	N/A
Hardin Memorial Hospital	N/A	N	N/A	N/A	N/A	N/A
Health Partners of Western Ohio	N/A	N	N/A	N/A	N/A	N/A
Hardin County Board of Developmental Disabilities					Title XX/Levy Funds/Medicaid reimbursements	499,518

The following table provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

Table 4: Alternative/ Active Transportation Options

Transportation Option	Availability	Cost	Usage	Service Area
None				

The following table provides basic information about local travel training program options.

Table 5: Transportation Resources

Transportation Resource	Availability	Cost	Usage	Service Area
None				

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

Table 6: Technology

Agency Name	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?	Name of Dispatching Software	AVL System/ GPS (Y/N)
Hardin County Council on Aging, Inc.	My Senior Center	N	My Senior Center	Y
Kenton Nursing & Rehab	N/A	N/A	N/A	Y
Love INC	N/A	N/A	N/A	N/A
Hardin County Job & Family Services	N/A	N/A	N/A	N/A
Area Agency on Aging 3				
Kenton-Hardin Health Department	N/A	N/A	N/A	N/A
Hardin Memorial Hospital	N/A	N/A	N/A	N/A
Health Partners of Western Ohio	N/A	N/A	N/A	N/A
Hardin County Board of Developmental Disabilities				
Clymer Medical Transport, Inc.	N/A	N/A	N/A	N/A
Hardin County Veterans Service Office	N/A	N/A	N/A	N/A
American Cancer Society	N/A	N/A	N/A	N/A
Comfort Keepers	N/A	N/A	N/A	N/A
Kenton Taxi	N/A	N/A	N/A	N/A
Hancock Area Transportation Service	N/A	N/A	N/A	N/A
CareSource Transportation	N/A	N/A	N/A	N/A
Ohio Hi-Point	N/A	N/A	N/A	N/A

Assessment of Community Support for Transit

1. Letter from the three Hardin County Commissioners showing their support for the Coordinated Transportation Plan
2. United Way Grant to Hardin County Council on Aging, Inc's Transportation Service
3. Hardin County Council on Aging, Inc. has eight Letters of Supports from different agencies for their transportation service.

Safety

1. Hardin County Emergency Management Agency has contacted different agencies and businesses who provide transportation to help in the time of a disaster.
2. Different agencies have an Emergency Preparedness Plan or Policy.
3. Drivers must complete a Drive Course, take a Defensive Driver's course within six (6) months of hire, they observe another driver for a couple of days and then they drive with another driver for a couple of days. They are required to be fingerprinted, have a physical, take a drug/alcohol test, take a CPR/First Aid course before they drive on their own, have a driver's license check, take a Blood Borne Pathogen training, and take a Drug Free Workplace training. Every year their driver's license is checked. Every two years they have a physical Every five years they are fingerprinted again.

Vehicles

Survey/Interview participants listed a combined total of 15 vehicles. Approximately 94% of the vehicles are wheelchair accessible. A vehicle utilization table is provided at the end of this chapter (Table 6).

All of the transportation providers provide at least [94%] wheelchair accessible vehicles, while some organizations have an entire fleet of wheelchair accessible vehicles. Wheelchair accessible vehicles are used to help the residents of Hardin County who are elderly, in hand pushed or motorized devices, disabled and those who have low income. The residents of Hardin County are taken to doctors' appointments, errands, banking, work, and legal matters. For medical treatment the residents who are 60 and older can go anywhere in the State of Ohio for nothing or a donation. Under 60 years old residents must be contracted with an agency that purchases transportation from a provider. As vehicles age, they require additional maintenance, may break down more often, and become costlier to operate. Vehicle replacement, based on age and condition, is vital to the overall cost effectiveness of the transportation services provided.

Only two (2) transportation providers sent back their vehicle information to be included with this transportation plan.

Table 7: Vehicle Utilization Table

Only two (2) transportation providers sent back their vehicle information.

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
Hardin County Council on Aging, Inc.											
120	Ford	LTN E350	2012	1FDEE3FL8CDA78139	10	2	Mon-Fri	8AM-4PM	Average	Trans	Hardin County
122	Dodge	Grand Caravan	2013	2C4RDGBG8DR617530	6	1	Mon-Fri	8AM-4PM	Average	Trans	Hardin County
123	Ford	LTN E350	2013	1FDEE3FL6DDA92963	10	2	Mon-Fri	8AM-4PM	Good	Trans	Hardin County
124	Chrysler Town & Country	Mini Van	2013	2C4RC1BG8DR556308	6	0	Mon-Fri	8AM-4PM	Excellent	Trans	Hardin County
125	Dodge	Mini Van	2014	2C7WDGBG3ER261222	4	1	Mon-Fri	8AM-4PM	Good	Trans	Hardin County
126	Ford	LTV E350	2016	1FDEE3FS9GDC16199	12	2	Mon-Fri	8AM-4PM	Excellent	Trans	Hardin County
127	Ford	LTV E350	2016	1FDEE3FS1GDC16200	12	2	Mon-Fri	8AM-4PM	Excellent	Trans	Hardin County
128	Dodge	MMV	2016	2C7WDGBG2GR202875	3	1	Mon-Fri	8AM-4PM	Good	Trans	Hardin County
129	Dodge	MMV	2016	2C7WDGBG2GR202892	3	1	Mon-Fri	8AM-4PM	Good	Trans	Hardin County
130	Dodge	Mini Van	2006	2D4GP44LX6R616392	4	1	Mon-Fri	8AM-4PM	Average	Trans	Hardin County
131	Ford	E350	2017	1FDEE3FSXHDC37676	8	2	Mon-Fri	8AM-4PM	Excellent	Trans	Hardin County
132	MV-1	Mini Van	2016	57WMD2C61GM100236	4	2	Mon-Fri	8AM-4PM	Excellent	Trans	Hardin County

133	MV-1	Mini Van	2016	57WMD2C60 GM100342	4	2	Mon-Fri	8AM-4PM	Excellent	Trans	Hardin County
Kenton Nursing & Rehab											
1	Ford	E350 Super Duty	2013	1FDEE3FL9FD A05088	12	2	Everyday	As Needed	Good		
2	Dodge	Ram 2500	1996	1B7KF26Z5TJ 108296	2	0	Everyday	As Needed	Good		

Summary of Existing Resources

1. Hardin County Transportation Guide.
2. Listed on www.mytransportation.org.
3. Yearly surveys.
4. Vehicles available for the general public that are Sixty (60) years old and older, disabled and/or low income individuals.
5. Quarterly meetings of the Hardin County Transportation Coalition.
6. Bi-annual transportation meetings with Hancock, Hardin, Wyandot and Putnam Counties.
7. Monthly meetings with agencies that receive a grant from the Hardin County United Way.

IV. Assessment of Transportation Needs and Gaps

In an effort to better understand the Hardin County needs, the planning committee examined research and data, as well as solicited input from the community in an effort to gather information about needs and gaps in transportation services.

The demographic and socio-economic conditions of the study area are discussed in the Demographics Chapter of this plan. The following overview is an evaluation of the gaps in service based upon geographic data as well as from the perspective of the targeted populations, transportation providers, and the general public.

Hardin County Council on Agency, Inc., the Lead Agency, and a variety of stakeholders in the area in an attempt to solicit input and request participation from any organization that could potentially be impacted by the coordinated transportation planning process. More information on how the lead agency engaged stakeholder and the general public is available upon request.

The following methods were used to assess transportation needs and gaps

- Assessment of data and demographics.
- Public and stakeholder meetings
- Public survey

Local Demographic and Socio-Economic Data

Data for each target population group were aggregated by Census Block Group for transportation analysis. The demographic and socio-economic data is valuable because a comparison of where the highest and lowest densities individuals who are most likely to need transportation live. This information can then be compared to the locations of (1) major trip generators, and (2) available transportation services.

Map 3 illustrates the areas where the number of older adults (age 65 and older) is at or above the county's average. Block groups shaded in red have higher than average densities of older adults.

Map 3: Map of Population Density of Individuals Age 65 and Older

The map below indicates the areas where the number of zero vehicle households is above the county's average. The absence of a vehicle in the household is often an indication of the need for transportation services. Block groups shaded in red have higher than average densities of zero vehicle households.

Map 4: Map of Density of Zero Vehicle Households

The Map 5 illustrates the location of the top destinations for the existing transportation providers as well as major trip generators for anyone in the area, including those who drive a personal vehicle. The following list includes the major trip generators for the entire region.

Major Trip Generators

ID	Company	Industry	Address	City
0	The Andersons	Agricultural	9841 County Hwy. 49	Upper Sandusky
1	Bridgestone APM Company	Manufacturing	245 Commerce Way	Upper Sandusky
2	Continental Structural Plastics Inc.	Manufacturing	2915 County Hwy. 96	Carey
3	Custom Glass Solutions by Guardian	Manufacturing	12688 State Route 67	Upper Sandusky
4	Dlubak Glass Company	Recycling	11567 Co. Hwy. 110	Upper Sandusky
5	Engineered Wire Products	Manufacturing	1200 N Warpole St.	Upper Sandusky
6	Ithaca Gun Company	Manufacturing	420 N Warpole St.	Upper Sandusky

Major Trip Generators				
7	Kalmbach Feeds Inc.	Agricultural	7148 State Route 199	Upper Sandusky
8	Liqui-Box Corp.	Manufacturing	519 Raybestos Dr.	Upper Sandusky
9	Kasai North American Inc (M-Tek)	Manufacturing	1111 N Warpole St.	Upper Sandusky
10	The National Lime & Stone Company	Mining	532 N Patterson St.	Carey
11	Schmidt Machine Company	Agricultural	7013 State Route 199	Upper Sandusky
12	Uni-Grip Inc.	Manufacturing	9823 State Route 53	Upper Sandusky
13	Vaughn Industries	Construction	1201 E Findlay St.	Carey
14	Wal-Mart	Retail	1855 E Wyandot Ave.	Upper Sandusky
15	Blanchard Valley Hospital	Medical	1900 South Main Street	Findlay
16	Bluffton Hospital	Medical	139 Garau Street	Bluffton
17	Consolidated Biscuit Co/Hearthside Food	Manufacturing	312 Rader Rd	McComb
18	Cooper Tire & Rubber Co	Manufacturing	701 Lima Ave	Findlay
19	Findlay High School	School	1200 Broad Ave	Findlay
20	Kohl's Corp	Retail	7855 Co Rd 140	Findlay
21	Lowe's Companies Inc	Retail	12700 Co Rd 212	Findlay
22	Marathon Petroleum Co LLC	Trade	539 S Main St	Findlay
23	Nissin Brake Ohio	Manufacturing	1901 Industrial Dr	Findlay
24	Sanoh America Inc	Manufacturing	1849 Industrial Dr	Findlay
25	University of Findlay	School	1000 N Main St	Findlay
26	Whirlpool Corp	Manufacturing	4325 N Main St	Findlay
27	Owens Community College	School	3200 Bright Rd	Findlay
28	Kalida Manufacturing Inc	Manufacturing	801 Ottawa St	Kalida
29	Midway Products/Progressive Stamping	Manufacturing	200 Progressive Dr	Ottoville
30	Ottawa-Glandorf Local Schools	School	630 Glendale Ave	Ottawa
31	Mars Inc./Iams Co	Manufacturing	3700 OH-65	Leipsic
32	Pro-Tec Coating Co Inc	Manufacturing	5500 Protec Pkwy	Leipsic
33	Putnam County Government	Govt	245 E Main St	Ottawa
34	Schnipke Engraving Co Inc	Manufacturing	14233 Rd 24	Cloverdale
35	Silgan Plastics Corp	Manufacturing	690 Woodland Dr	Ottawa
36	Unverferth Manufacturing Co Inc	Manufacturing	601 Broad St	Kalida
37	Wal-Mart Stores Inc	Retail	1720 N Perry St	Ottawa
38	Ada Technologies	Manufacturing	805 E North Ave	Ada
39	Amer Grp plc/Wilson Sporting Goods	Manufacturing	217 Liberty St	Ada
40	Hardin County Government	Govt	111 W Franklin St	Kenton
41	Hardin Memorial Hospital	Medical	921 E Franklin St	Kenton
42	International Paper Co	Manufacturing	1300 S Main St	Kenton
43	Kenton City Schools	School	200 Harding Ave	Kenton
44	Ohio Northern University	School	525 S Main St	Ada

Major Trip Generators				
45	Reliance Steel&Alum/Precision Strip Inc	Manufacturing	190 Bales Rd	Kenton
46	Sumitomo Bakelite/Durez Corp	Manufacturing	13717 US-68	Kenton
47	Triumph Group Inc	Manufacturing	200 Railroad St	Forest
48	Wyandot Memorial Hospital	Medical	885 N Sandusky Ave	Upper Sandusky
49	International Paper Co	Manufacturing	13823 N Vision Dr	Kenton

Map 5: Map of Major Trip Generators

Analysis of Demographic Data

Approximately 14 percent of the County's population is age 65 or older. And, the population of individuals between ages 50 and 64 make up another 18.5 percent of the population. Forty-three (43) percent of the population with disabilities is between the ages of 35 and 64 years. Another 22 percent of the population with disabilities is age 75 or older, and 14 percent of the population with disabilities is age 65 to 74.

Reportedly, 18.7 percent of the Hardin County population has an income below the Federal Poverty Level; this is the highest percentage in the four county region. More than 95 percent of the county's population is white. The second most common race is Hispanic or Latino which makes up 1.5 percent of the population. Less than ½ percent of individuals in Hardin County indicated that they speak English less than very well. Therefore, all but 107 individuals in the county are proficient in the English language.

General Public and Stakeholder Meetings/Focus Groups

HARDIN COUNTY COUNCIL ON AGING, INC. hosted and facilitated THREE (3) local meetings and focus groups to discuss the unmet transportation needs and gaps in mobility and transportation. THIRTY-FOUR (34) of people participated in the meetings. Of those, twenty-three (23) self-identified as older adults and ELEVEN (11) self-identified as being a person with a disability. More information about what meetings were held and attendance at those meetings is available upon request.

During the meeting, the Hardin County Council on Aging, Inc. presented highlights of historical coordinated transportation in the Hardin County region, and discussed the activities since the last Coordinated Public Transit Human Services Transportation Plan that have helped to address some of the unmet transportation needs and gaps in services for the area.

Following the initial presentation, the stakeholders were asked to review the gaps in transportation services and needs from the previous plan/or update and identify any gaps that were no longer valid and any new needs/gaps, which the facilitator deleted/added to/from a list. The focus of the discussion was transportation for older adults, individuals with disabilities, and people with low incomes. However, several topics discussed also impact mobility options for the general public.

After the changes to the needs/gaps list were completed and new needs/gaps were added, each participant was asked to rank the needs/gaps using colored dots representing a high, medium, or low priority or that the remaining gap/need should be deleted.

Participants discussed more than mobility issues to achieve, preserve, avoid, or eliminate through coordination during the meeting. Coordinated transportation stakeholders will consider these unmet needs when developing transportation goals and strategies, and grant applications. The exhibit at the end of this section provides a summary of the unmet mobility needs discussed during the meeting as well as the needs identified by the survey results.

Surveys

The following survey summary includes the information gained from the following surveys that were performed. One-hundred twenty -our (124) surveys from the general public: five [5] individuals with disabilities completed the survey; [119] older adults completed the survey.

PUBLIC SURVEY RESULTS SUMMARY

A survey of the general public was conducted during July and August of 2017. All surveys were available online and in paper format distributed by stakeholders to their clients and to the public. A summary of the survey results follows.

MODES OF TRANSPORTATION

The survey asked respondents which modes of transportation they used in the past 12 months. Almost 73 percent of respondents have a personal vehicle or ride with friends or family. The next most common response was using public or agency/program-sponsored transportation. For more information see Primary Modes of Transportation chart at end of transportation plan.

TRIP NEEDS BY DESTINATION

The survey asked respondents about their most commonly visited general destinations, and their most commonly visited community-specific locations. The Trip Needs by Destination chart can be found at the end of the transportation plan. As seen in the chart, the most common destination was to medical clinics or hospitals. Medical/dental offices and shopping/grocery/pharmacy were the next most common general trip destinations.

EMPLOYMENT STATUS

A little over 89 percent of survey respondents were retired. The next most common response was a homemaker. The Employment Status chart can be found at the end of the transportation plan.

AGE

A little over 41 percent of respondents were between the ages of 75-84. Twenty-four percent were 85 and over and also 65-74. The Age of Respondents chart can be found at the end of the transportation plan.

RESIDENCE

Most respondents live in Kenton (61.10 percent). The next most common residence is Dunkirk (7.80 percent). The chart for residence respondents can be found at the end of the transportation plan.

LANGUAGE

One hundred percent of the respondents speak English.

CHANGES TO MAKE LOCAL TRANSPORTATION MORE APPEALING

The respondents were given numerous options to suggest how to make the local transportation more appealing. The most common suggestion, at 41 percent, to be able to get transportation to other parts of the state. The next common suggestion at 27.54 percent was both have transportation available on Saturdays and "other" suggestions. This chart can be found at the end of the transportation plan.

TIME OF DAY TRANSPORTATION MOST NEEDED

The respondents were asked to choose what purpose they most need transportation for and at what times. The most general need for transportation and the times during the day can be found on the Time of Day Transportation Most Needed chart at the end of the transportation plan.

HARDIN COUNTY ON AGING TRANSPORTATION SERVICES RATING

If the respondents had any experience using Hardin County Council on Aging Transportation, they were requested to rate the services they received. All ratings were high, but the areas that received the highest ratings were the overall service quality, the drivers were friendly, polite and helpful, and cleanliness of the vehicles. The area that received the lowest rating was that transportation was not available when requested. This chart can be found at the end of the transportation plan.

Challenges to Coordinated Transportation

In addition to identifying needs, the planning committee gathered information from stakeholders and used their own professional experience to identify challenges to providing coordinated transportation services. These challenges include the: Geographic area, availability of drivers and vehicles, the time of day that transportation is needed and receiving the amount of funding required to keep the transportation running.

Summary of Unmet Mobility Needs

The following table describes the identified unmet transportation needs that were identified and the method used to identify and prioritize each need. Needs are listed in order of their rank in highest to lowest priority.

Exhibit 1: Prioritized Unmet Mobility Needs

Rank	Unmet Need Description	Method Used to Identify and Rank Need
Goal #1	Hancock, Hardin, Wyandot and Putnam County Region will encourage cooperation and communication among stakeholders to meet transportation needs.	Highest priority for immediate and ongoing implementation
Goal #2	Hancock, Hardin, Wyandot and Putnam County Region will work to increase knowledge of available transportation options among general public as well as influencers of local public opinion.	High
Goal #3	Hancock, Hardin, Wyandot and Putnam County Region will work to provide operational funding options and to support and expand accessible transportation options.	Moderate
Goal #4	Hancock, Hardin, Wyandot and Putnam County Region will work to identify and fill gaps in service and unmet needs.	Medium High

V. Goals and Strategies

Developing Strategies to Address Gaps and Needs

Strategies for improving transportation for the Hardin County region should address the service gaps and user needs identified in this plan, if they are to be effective. As described, the gaps and unmet needs were based on information obtained from geographic analysis, the attendees participating in the meetings, and responses to the public survey.

Based on information gathered throughout the planning process, the Hardin County Transportation Coalition, developed the following strategies to address the gaps and unmet transportation needs. Priority levels are assigned by considering the primary funding sources that could be available to support plan implementation compared to the importance of meeting this unmet need expressed by the public and stakeholders. Not all strategies are activities specifically eligible for funding under the existing programs, nor is it guaranteed that sufficient funding will be available to achieve every strategy identified. In addition, the local stakeholders will need to provide support and commit to pursuing the strategies if they are to be accomplished. Nonetheless, these strategies have been tailored to (4) GOALS of the identified primary gaps and needs.

Below is an outline describing the prioritized strategies to address each of the identified unmet transportation needs and gaps in service.

Goal #1:

Hancock, Hardin, Wyandot and Putnam County Region will encourage cooperation and communication among stakeholders to meet transportation needs.

Need Addressed: It is imperative for transportation providers, stakeholders and those in need of transportation to develop working relationships, to understand transportation needs and to collaboratively work to meet those needs.

Strategy 1.1:

Each County Lead Agency will maintain a transportation coalition of transportation stakeholders.

Timeline: 2017-2022, ongoing

Action Steps: County coalitions will meet regularly in each county.

Parties Responsible for Leading Implementation: Hardin County Council on Aging, Inc. Who is the lead agency.

* Staff time for copying, sending out emails, and attending meetings

Cost Range: No additional direct costs. Indirect costs is to travel to meetings.

Funding Sources: ODOT 5310 Operational Funding Grant, Local Grants, Transportation Contracts, Donations, Tax Levy

Performance Measures/Targets:

1. Representatives of each county's coalition agencies will look over the plan and come up with an appropriate timeline to accomplish strategy.
2. Number of written agreements between county agencies.
3. To achieve goals, the number of new actions taken.

Strategy 1.2:

Each County Coalition will have a Mobility Manager representative to serve as a liaison and transportation expert.

Timeline for Implementation: 2017-2022, ongoing

Action Steps: Mobility manager representative (s) will maintain an active presence in coalition meetings.

Parties Responsible for Implementation: Hardin County Council on Aging, Inc.

Parties Responsible for Supporting Implementation: Hardin County Transportation Coalition and Mobility Manager.

Resources Needed:

* Mobility Manager's salary and expenses to get to coalition meetings

Cost Range: Mobility Manager's salary plus travel expenses.

Funding Sources: ODOT 5310 Operational Funding Grant, Local Tax Levies, Contracted Agencies.

Performance Measures/Targets:

1. Mobility Manager's level of assistance to meet needs.
2. Mobility Manager's level of introducing key people who can help meet needs.
3. How many people helped with the Mobility Manager's expertise.

Strategy 1.3:

County Coalitions will come together in a regional forum to share updates and address regional

transportation concerns.

Timeline for Implementation: 2017-2022, ongoing

Action Steps: Regional transportation coalition will meet biannually to share updates and address regional transportation concerns.

Parties Responsible for Leading Implementation: Hardin County Council on Aging, Inc.

Parties Responsible for Supporting Implementation: Each of the four counties transportation coalition.

Resources Needed:

* Meeting place
* Travel expenses for each member of each county's transportation coalition going to biannually meetings
* Time spent to prepare and copy materials for meetings

Cost Range:

Funding Source: ODOT 5310 Operational Funding Grant, Local Grants, Tax Levy, and Local transportation contracts.

Performance Measures/Targets:

1. Measure of updates from each of the four counties at the biannually regional transportation meetings.
2. Measure of outcome from ideas coming from the biannually regional transportation meetings.
3. Reports from each county on how many new members to the transportation coalition.

Goal #2

Hancock, Hardin, Wyandot and Putnam County Region will work to increase knowledge of available transportation options among general public as well as influencers of local public opinion.

Need Addressed: Community members and public officials gain a better awareness of transportation options and efforts that exist within the community.

Strategy 2.1: A centralized place will be maintained for individuals to access information on what community transportation options are available.

Timeline for Implementation: 2017-2022, ongoing

Action Step: A Call Center will be maintained for individuals to access information. This call center for Hardin County will be the Hardin County Council on Aging, Inc.

Parties Responsible for Leading Implementation: All community agencies who provide transportation, whether directly or indirectly.

Parties Responsible for Supporting Implementation: Hardin County Transportation Coalition.

Resources Needed:

* Materials to share the transportation information with the appropriate city, county, and other government offices.

Cost Range: Time spent coordinating this in Hardin County will be charged as is appropriate within each agency.

Funding Sources: ODOT 5310 Operational Funding Grant, Tax Levy, Local Contracts.

Performance Measures/Targets:

1. How many new inquiries about Hardin County transportation options either through taking or looking at the Hardin County Transportation Guide at the Hardin County Council on Aging, Inc.
2. How many people have logged onto mytransportation.org and gone under Hardin County section to find available transportation.
3. How many people have contacted other agencies about who to contact for transportation needs in Hardin County.

Strategy 2.2: Create an awareness campaign to promote the transportation needs within the county.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Press releases, social media, brochures, advertising, etc. A written and web-based resource guide of transportation options will be maintained that identifies all transit providers, eligibility requirements, service area, service hours and cost.

Parties Responsible for Leading Implementation: Hardin County Transportation providers.

Parties Responsible for Supporting Implementation: Local and regional transportation coalition committee members. The goal will be to continue to be on the agenda once a year at the monthly Hardin County United Way meetings and other private and/or public meetings.

Resources Needed: A Hardin County agency will be responsible for coordinating and sharing the information with the appropriate city, county, other government offices, and the general public. All transit providers will be responsible for providing detailed information about their transportation service.

Cost Range: No additional direct expenses. Indirect expenses is time spent sharing information.

Funding Sources: ODOT 5310 Funding Grant, Local Contracts, Tax Levy, Donations

Performance Measures/Targets:

1. Number of individuals served and other providers increases.
2. Cost per passenger, mile and hour is sustained or improved.
3. Quality of life for eligible passengers is enhanced by transportation (measured by survey).

Strategy 2.3: Develop and maintain transportation reports with information on transportation provided.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Review and compare common metrics that can be shared with public, local officials and community leaders.

Parties Responsible for Leading Implementation: Transportation providers will give statistical reports to community officials and leaders. These reports can be the ones for state and federal funding.

Parties Responsible for Supporting Implementation: The Hardin County Transportation Coalition.

Resources Needed: No direct expenses. Indirect costs is time preparing and distributing statistical reports.

Cost Range: No direct costs.

Funding Source: None

Performance Measures:

1. Number of local officials who have become advocates for Hardin County transportation.
2. Number of statistical reports distributed in the community.
3. Local funding provided in support of Hardin County transportation is secured.

Goal #3

Hancock, Hardin, Wyandot and Putnam County will each work to provide operational funding options and to support and expand accessible transportation options.

Need Addressed: The region seeks to overcome transportation disparities.

Strategy 3.1: Maintain and obtain appropriate fleet of vehicles.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Agencies acquire wheelchair/handicap accessible vehicles and provide preventative maintenance on all vehicles.

Parties Responsible for Leading Implementation: Hardin County transportation providers that provide transportation for individuals with disabilities and older adults.

Parties Responsible for Supporting Implementation: Hardin County Transportation Coalition.

Resources Needed:

1. Maintenance of vehicles
2. Purchase of new additional or replacement vehicles
3. Local match funds for Federal or State grant secured vehicles.

Cost Range: Expenses for purchase of new additional or replace vehicles.

Funding Sources:

1. ODOT 5310 Grant (with 20% local match) for new additional or replacement vehicles.
2. Local matches like: foundations, donations, contracted transportation, local grants, local tax levies, or other grant programs such as the Older Americans Act.

Performance Measures:

1. A vehicle replacement plan is developed by transportation providers and updated annually.
2. Replacement vehicles are purchased in a timely manner and local match is secured.
3. Passengers receive safe transportation with accessible vehicles.

Strategy 3.2: To sustain and maintain transportation services.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Work with all transportation disparities.

Parties Responsible for Leading Implementation: All public, private, and human service agency transportation providers in Hardin County.

Parties responsible for Supporting Implementation: Hardin County Transportation Coalition

Resources Needed: Capital expenses associated with vehicle purchases and operating expenses associated with providing transportation.

Cost Range: Capital and operating transportation expenses.

Funding Sources: ODOT Section 5310 Grants for Capital, Van Maintenance and Operating Expenses.

Performance Measures:

1. Number of Individuals served.
2. Number of trips taken.
3. Number of vehicles in Hardin County.

Strategy 3.3: To expand transportation services.

Timeline for Implementation: 2017-2022, ongoing

Action Step:

1. Explore a fixed route option
2. Gohio Commute will be advertised throughout the region as a commuting, biking, and transportation option.
3. Explore more on demand, affordable service.

Parties Responsible for Leading Implementation: Hardin County transportation providers.

Parties Responsible for Supporting Implementation: Hardin County Transportation Coalition.

Resources Needed: Determined by specific programs.

Cost Range: No additional direct expenses.

Funding Sources: Using all existing and future funding from federal, state and local sources.

Performance Measures:

1. Number of consumers transported.
2. Agreements with programs signed.
3. Out of county transportation options are increased for Hardin County.

Strategy: Building community investment in public transportation services.

Action Step:

1. Continue to meet with human service organizations and businesses that understand the transportation needs within each community.

2. Seek additional funding to support or expand public transportation (Ex. HATS-Hancock Area Transportation Service)

Parties Responsible for Leading Implementation: Hardin County Transportation Coalition steering committee.

Parties Responsible for Supporting Implementation: Hardin County Transportation Coalition.

Resources Needed:

1. Survey on the public opinion of public transportation.

2. Survey on local government officials' opinion of public transportation.

3. Obtaining means of public transportation.

Cost Range: No direct costs for researching option.

Funding Sources: No direct costs while planning option.

Performance Measures:

1. Public Surveys.

2. Officials Surveys.

3. Affordable option numbers.

Goal #4

The Hancock, Hardin, Wyandot and Putnam County Region will work to identify and fill gaps in transportation service and unmet needs.

Need Addressed: The region will recognize opportunities for transportation service enhancement.

Strategy 4.1: Utilize Mobility Management to identify the gaps in service and develop solutions.

Timeline for Implementation: 2017-2022, ongoing.

Action Step: Continue to meet and build relationships with employers, human service organizations and transportation users.

Parties Responsible for Leading Implementation: Hardin County Transportation Coalition.

Parties Responsible for Supporting Implementation: Hardin County transportation providers, officials and public.

Resources Needed:

1. Mobility Management

2. Surveys for employer, human service organizations and transportation users.

3. Meeting places.

Cost Range: Expenses for mobility management.

Funding Source: ODOT 5310 Mobility Manager Grant

Strategy 4.2: Support transportation options for life activities.

Timeline for Implementation: 2017-2022, ongoing.

Action Step: Promote ride share options.

Parties Responsible for Leading Implementation: Hardin County Transportation Coalition.

Parties Responsible for Supporting Implementation: Local officials, employers, and public.

Resources Needed:

1. Ride share drivers
2. Access to Gohio Commute.
3. Material to inform public.

Cost Range: Cost for Gohio Commute.

Funding Sources: Existing federal, state and local funding options.

Performance Measures:

1. Reports showing number of people helped.
2. Opinion of riders.
3. Reports from employers.

Strategy 4.3: Support transportation for people with disabilities, older adults, and low income individuals.

Timeline for Implementation: 2017-2022, ongoing.

Action steps:

1. Support parking and infrastructure that enhances accessibility.
2. Explore more on demand, affordable service.

Parties Responsible for Leading Implementation: Hardin County Transportation Coalition.

Parties Responsible for Supporting Implementation: Hardin County government officials and Hardin County transportation providers.

Resources Needed:

1. Plans for parking and infrastructures.

2. More transportation providers.

Cost Range: More vehicles.

Funding Sources:

1. ODOT 5310 vehicle funding.
2. Local money.
3. Local grants.

Performance Measures:

1. Satisfaction with services are increased/decreased.
2. Gaps and unmet needs are addressed.
3. Number of people helped.

VI. Plan Adoption

Describe the process for plan adoption. The plan development process must include older adults, individuals with disabilities, members of the general public, and representatives from public, private and non-profit transportation and human services providers. This is separate from the plan adoption process.

1. June 22, 2017 Regional Transportation Meeting with Hancock, Hardin, Wyandot and Putnam Counties
2. July 27, 2017 Public Notice Meeting with the Hardin County Commissioners.
3. July 28, 2017 Regional Transportation Meeting with HHWP (4 counties).
4. August 2, 2017 Public Notice Meeting (no show).
5. August 14, 2017 Meeting with the Seniors and Disabled that attend daily activities at The Hardin County Council on Aging, Inc.
6. September 7, 2017 Regional Transportation Meeting
7. September 19, 2017 Hardin County Transportation Coalition Steering Committee.
8. September 26, 2017 Regional Transportation Meeting.
9. October 11, 2017 Meeting of the Hardin County Transportation Coalition.
10. November 9, 2017 Regional Transportation meeting to sign the Approval Resolution for the regional transportation plan.
11. November 13, 2017 Hardin County Transportation Coalition meeting to sign the Approval Resolution of the 2017-2022 Transportation Plan.

Appendix A: List of Planning Committee Participants

The planning committee consists of representation from local agencies as well as participation of individuals with disabilities, older adults, and members of the general public. More information about the planning committee is available upon request by contacting

Agency Representation

Name	Agency
Bette Bibler	HCCoA
Jason Seggerson	Harco Industries
Erin Rodabaugh Gallegos	HHWPCAC
John C. Folk	HCDJFS
Alexis Hilyard	WOCAP
Randy Rogers	Hardin County Commissioner
Erica Petrie and Beca Sheidler	AAA3

In addition to participants listed above, the planning committee also included representation of older adults, people with disabilities, and members of the general public. In addition to hosting a planning committee, HARDIN COUNTY COUNCIL ON AGING, INC. and other planning committee members also conducted a wide variety of activities designed to increase involvement of community stakeholders in identifying community resources, addressing community needs, and setting goals and priorities. More information about the efforts that occurred is available upon request. To request additional information please contact:

BETTE A. BIBLER

HARDINCOUNTY COUNCIL ON AGING, INC.

491-673-1102

HCCOA@HARDINCOA.NET

Appendix B: List of Annual Reviews and Plan Amendments

It is required that this plan be reviewed by the planning committee annually. For more information on when the next annual review will occur, how to be involved in the annual review process or to request information on how to make changes or corrections to this plan between annual reviews, please contact:

Bette A. Bibler

Hardin County Council on Aging, Inc.

419-673-1102

hccoa@hardincoa.net

Annual Review:

We know the first plan was August, 2007 for the years 2008-2012. We did updates for 2009, 2010 and 2011 thru May 2012. The next plan was done for 2013-2017. The next plan was done for 2015-2018. We did an update for August, 2015 thru December, 2016. The process of being adopted for these plans were the same. The process was going over the plan, then making any revisions by the transportation plan committee. After all the changes it was then signed by everyone present at the Hardin County Transportation meeting. After this it was taken to the Hardin County Commissioners to be adopted and signed by them. Then it was turned over to the Ohio Department of Transportation.

November 13, 2017 the Hardin County Coordinated Transportation Plan was accepted by the Hardin County Coordinated Agencies. This plan is for 2017-2022.

Amendment

Hardin County Coordinated Transportation Plan Annual Review 2018

At its meeting on October 10, 2018 the Hardin County Coordinated Transportation Coalition reviewed the current Coordinated Public Transit-Human Services Transportation Plan in its entirety and have made the following minor changes.

- **List of Transportation Service Providers – Pg. 9**

  Name: Harco Industries, Inc.

  Contact: Dave Schaub - 705 N. Ida St., Kenton, OH 43326; 419-674-4159 or dschaub@harcoindustries.org

  Name: Kenton Taxi

  Contact: 327 Decatur St., Kenton, OH 43326; 419-673-9353 or kentontaxi@yahoo.com

- **Table 1: Organizational Characteristics – Pg. 12**

  Kenton Taxi – **Number of Annual One-Way Passenger Trips** is now 6800 and **Average Number Trip Denials per Week** is now 5.

- **Table 4: Alternative/Active Transportation Options – Pg. 16**

  Kenton Taxi is now listed as a **Transportation Option.**

Signature: Becca Sheidler Date: 10/10/18
Name: Becca Sheidler
Agency: Area Agency on Aging 3

Signature: [signature] Date: 10-10-18
Name: [illegible]
Agency: [illegible]

Signature: David Schaub Date: 10-10-18
Name: David Schaub
Agency: Harco Industries

Signature: [signature] Date: 10/10/18
Name: Erin Tracy
Agency: Kenton-Hardin Health Dept.

Signature: [signature] Date: 10/10/2018
Name: John C Foor
Agency: Hardin Co. JFS

Signature: SA Date: 10-10-18
Name: Stefanie Humphries
Agency: Kinston Taxi Midwest Transportation Group LLC

Signature: Melissa P. Sutton Date: 10-10-18
Name: Lenoir Co Council on Aging
Agency: Melissa P Sutton

Signature: _____ Date: _____
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Organization: _____

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Name: _____
Organization: _____

Signature: _____ Date: _____
Name: _____
Organization: _____

Hardin County Coordinated Transportation Plan Annual Review 2019

At its meeting on October 9, 2019 the Hardin County Coordinated Transportation Coalition reviewed the current Coordinated Public Transit-Human Services Transportation Plan in its entirety and have made the following minor changes:

- **List of Transportation Service Providers – Pgs. 9 & 10**
    1. The Kenton-Hardin Health Department – Change Contact Name to Kevin Risner and email address to krisner@hardinhealth.org
    2. CareSource – Delete
    3. Kenton Taxi – Change Contact Name to Kerry Hendrickson.

- **Organizational Characteristics – Pgs. 11 & 12**
    1. American Cancer Society contact information: Telephone is 1-800-227-2345 and website is https://www.cancer.org/treatment/support-programs-and-services/road-to-recovery.html.
    2. Delete CareSource
    3. Hardin County Council on Aging, Inc. – 2018 Totals: Total trips were 16,855, total clients were 466, and total miles traveled were 225,488. We have 13 vehicles, with 12 being handicapped accessible.
    4. Hancock Area Transportation Service – Currently serves 3,900 public transportation consumers and provided 42,000 trips in 2018. The fleet consists of 22 vehicles, of which only 4 are not wheelchair accessible.
    5. Hardin Memorial Hospital – Has had a financial arrangement with Kenton Taxi since Feb. 2018. Kenton Taxi submits a monthly bill. Kenton Taxi will transport a patient when there are no other means. Hospital staff is encouraged to see if there are other options for transportation, before Kenton Taxi is contacted. Some trips have been for a ride home or to a bus station out of town. Approximate number of trips for fiscal year July 1, 2019 to July 1, 2019 were 21 for a cost of $438 (approx. number because not billed in May and April).
    6. Hardin Hills Health Center – Yes operates transportation, No does not purchase transportation, County owned non-profit, No data for trips for 2018, no data for denials, vehicles are for facility only.
    7. Hardin County Job and Family Services – Contracts for Non-Emergency Medical Transportation Services to eligible individuals with Kenton Taxi and Hardin County Council on Aging. 2018 totals: Total trips were 6418 (Hardin County Council on Aging-1554 and Kenton Taxi-4864). Total clients were 1197 (HCCOA-268 and KT 929). Total miles traveled were 146,428 (HCCOA-32,152 and KT 114,276).
    8. Kenton Taxi – 2,369 one way passenger trips in 2018 and an average of 2 denials per week in 2018.

- **Transportation Service Characteristics – Pgs. 13 & 14**
    1. Delete CareSource
    2. Hardin Hills Health Center – Mode of service is closed door, as needed, provides to all payer status, handicapped accessible, all drivers have training course.

- **Transportation related Expenses and Revenues – Pg. 15**
    1. Hardin Hills Health Center – Fare to self-pay only, Donations accepted, 1 Full Time, 3 Part Time, 1 staff scheduler, n/a for revenue source, n/a for annual expense.

- **Vehicle Utilization Table – Pgs. 20 & 21**
    1. Hardin County Council on Aging, Inc. – Delete Van # 130 and 133. Add Van 135: Dodge, Minivan, 2012, 2C4RDGBG8CR298631, 6, 1, Mon-Fri, 8AM-4PM, Excellent, Trans, Hardin County. Add Van 136:

Dodge, Minivan, 2019, 2C4RDGBG2KR571738, 5, 1, Mon-Fri, 8AM-4PM, Excellent, Trans, Hardin County.

2. Hardin Hills Health Center – All vehicles can be used every day, as needed, are in good condition for transportation needs wherever needed. Add vehicles: 1) make Ford bus
E350, 2010 1FDEE3FSXBDA22810, 10 passengers, 4 wheelchairs. 2) make Ford vanE350, 2004, 1FBSS31L14HB02626, 10 passengers, 1 wheelchair. 3) make Fored truck F150, 2009, 1FPW14V99KC35944, 4 passengers.
3. Harco Industries – 1) 2017 Ford Starcraft #2, 2) 2017 Ford Starcraft #3, 3) 2015 Chevy Express, 4) 2006 Ford E-250

Signatures of people present at the Wednesday, October9, 2019 meeting:

Signature: Bonny Baughman
Print Name: Bonny Baughman
Agency: Hardin Hills Health Center
Date: 10/9/19

Signature: Becca Sheidler
Print Name: Becca Sheidler
Agency: Area Agency on Aging 3
Date: 10/9/19

Signature: David Schaub
Print Name: David Schaub
Agency: Harco Industries
Date: 10/9/19

Signature: Christine Wireman
Print Name: Christine Wireman
Agency: Hardin Co. JOBS & Family Services
Date: 10/9/19

Signature: Erin Rodabaugh Gallegos
Print Name: Erin Rodabaugh Gallegos
Agency: HHWP CAC
Date: 10/9/19

Signature: Timothy L. Striker
Print Name: Timothy L. Striker
Agency: Hardin County Commissioner
Date: 10-9-19

Signature: Jacob T. Burgbacher
Print Name: Jacob T. Burgbacher
Agency: Hardin County EMA / Loss Control
Date: 10-09-19

Signature: Bette A. Bibler
Print Name: Bette A. Bibler
Agency: Hardin County Council on Aging, Inc.
Date: 10-9-19

Signature: Melissa S. Prater
Print Name: Melissa S. Prater
Agency: HCCOA
Date: 10/9/19

Signature:
Print Name:
Agency:
Date:

Signature:
Print Name:
Agency:
Date:

Hardin County Coordinated Transportation Plan Annual Review 2020

At its meeting on August 5, 2020 the Hardin County Coordinated Transportation Coalition reviewed the current Coordinated Public Transit-Human Services Transportation Plan in its entirety and have made the following minor changes:

- **Organizational Characteristics – Pgs. 11 & 12**
  1. Hardin County Job & Family Services – Number of Annual One-Way Passenger Trips = 6,721.
  2. Hardin County Council on Aging – Number of Annual One-Way Passenger Trips = 18,645. Average number of trip denials = 25 (2019).
  3. Harco Industries – Directly Operates Transportation-Yes, Purchases Transportation from Another Agency-No, Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit)-Private Non-Profit, Number of Annual One-way Passenger Trips-DNK, Average Number Trip Denials per Week-DNK, Are Vehicles Only Available for Human Service Agency Clients-No.

- **Transportation related Expenses and Revenues – Pg. 15-17**
  1. Hardin County Council on Aging – Number of Full-Time & Part Time Drivers = 15. Total Annual Transportation Expenses = $568,931.02.
  2. Harco Industries – Pg. 15 Fare Structure-N/A, Donations Accepted-Y, Number of Full-Time & Part-Time Drivers-5 Full-Time/2 Part-Time, Number of Full-Time & Part-Time Schedulers-N/A, Revenue Sources-N/A, Total Annual Transportation Expenses-N/A. Pg. 17 All Columns are N/A.

- **Vehicle Utilization Table – Pgs. 20 & 21**
  1. Hardin County Council on Aging – Delete van #135. Add Van #137: Dodge, Minivan, 2019, 2C7WDGBGXKR779470, 5, 1, Mon-Fri, 8am-4pm, Excellent, Trans, Hardin County. Add Van #138: Dodge, Minivan, 2019, 2C7WDGBGOKR779462, 3, 1, Mon-Fri, 8am-4pm, Excellent, Trans, Hardin County. Add Van #139: Ford, E-350 LTN, 2019, 1FDES8PM9KKB91041, 6, 3, Mon-Fri, 8am-4pm, Excellent, Trans, Hardin County.
  2. Harco Industries – Add Van #1: Ford, E-350 Super Duty, 2017, 1FDEE3FS3HDC34067, 12, 2, Mon-Fri, 6:30am-4pm, Good, Trans, Hardin County. Add Van #2: Ford, E-350 Super Duty, 2017, 1FDEE3FS6HDC33639, 12, 2, Mon-Fri, 6:30am-4pm, Good, Trans, Hardin County. Add Van #3: Chevy, Express G3500, 2015, 1GAZG1FG6F1227153, 10,0, Mon-Fri, 6:30am-4pm, Good, Trans, Hardin County.

- **Organization Updates**

Hardin County Job & Family Services – pg. C -6

1. The Hardin County Job & Family Services provides NET transportation for 416 Hardin County residents currently of 321 are active with the Kenton Taxi and 95 with the Council on Aging.
2. Applications are available at Hardin County Job & Family Services and applications can be accepted by phone by contacting the NET Transportation Coordinator, Megan Byers at 419-675-1130.

Hancock Area Transportation Service (HATS) – C-3/C-4

1. Hancock Area Transportation service (HATS) is a program of the Hancock Hardin Wyandot Putnam Community Action Commission (HHWPCAC). The HHWP Community Action Commission is a private non-profit organization and is the designated grantee for HATS. As such, the HHWP Community Action Commission is responsible for general oversight, and HATS handles the day-to-day operations.

2. HATS currently serves 1,216 public transportation consumers and provided 35,978 trips in 2019. The fleet consists of 23 vehicles, all are wheelchair accessible.

3. Wyandot Rides, which launched in 2019 and is administered by HHWP Community Action Commission, served 45 public transportation customers and provided 1,278 trips in 2019. The fleet consists of 5 vehicles. All are wheelchair accessible. Wyandot Rides vehicles travelled 8,611 service miles. 380 rides were for medical appointments.

Fare Structure for Wyandot County:

Zone 1: Trips with a pick/drop off in Upper Sandusky or Carey city limits are $1.50 per trip.

Zone 2: Trips with a pick-up or drop off within Wyandot County, but outside of Upper Sandusky/Carey city limits. These trips within Wyandot County are $2.50 per trip.

All out of county trips vary and trips are coordinated. Call for details and availability.

Elderly and disabled passengers pay half-priced fare on trips for Zones 1 and 2. Ederly and disabled applications are available on request. All out of county fares vary and trips are coordinated. Call for details and availability.

HATS and Wyandot Rides both offer first come-first served same day service, and trips can be booked up to two weeks in advance. To inquire about HATS, call 419-423-7261. To inquire about Wyandot Ride Service, call 419-731-0019.

Signatures of people present at the Wednesday, August 5, 2020 meeting:

Signature: Bette A. Bibler
Print Name: Bette A. Bibler
Agency: Hardin County Council on Aging
Date: 10-21-2020

Signature: Melissa Prater
Print Name: Melissa Prater
Agency: Hardin Co Council on Aging
Date: 10/21/20

Signature: David Schaub
Print Name: David Schaub
Agency: Harco Industries
Date: 10/2/20

Signature: Timothy J Striker
Print Name: Timothy J. Striker
Agency: Hardin County
Date: 10/21/20

Signature: Jake Burgbacher
Print Name: JAKE BURGBACHER
Agency: HARDIN COUNTY EMA
Date: 10/21/2020

Signature: Kevin Risher
Print Name: KEVIN RISHER
Agency: Kenton-Hardin Health Dept
Date: 10-21-20

Signature: Lucinda Pfeifer
Print Name: LUCINDA PFEIFER
Agency: Hardin Memorial Hospital
Date: 10-21-2020

Signature: Erin Rodabaugh Gallegos
Print Name: Erin Rodabaugh Gallegos
Agency: HHWP CAC
Date: 10-21-2020

Signature: John C. Fowl
Print Name: John C. Fowl
Agency: HCDJFS
Date: 10/21/2020

Signature:
Print Name:
Agency:
Date:

Signature:
Print Name:
Agency:
Date:

Appendix C: Definitions

There are several terms used throughout the plan that may be unique to transportation providers or human service agencies. The terms are defined here for reference.

Coordination – Collaborative efforts toward understanding and meeting the mobility needs in the most appropriate, cost effective, and responsive manner.

FAST Act – Congress established the funding for Federal Transit Administration programs through authorizing legislation that amends Chapter 53 of Title 49 of the U.S. Code. On December 4, 2015, President Obama signed the Fixing America's Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Fiscal Year 2020.

Gaps in Service – A break in the continuity of available transportation resources such as a break between hours of operation or a break between two or more geographic areas.

Lead Agency – The organization responsible for facilitating outreach; composing a plan that meets the requirements of current Federal and State legislation; maintaining documentation from the planning process and making it available upon request; and leading stakeholders through annual reviews, amendments, and updates of the plan. The Lead Agency also is responsible for submitting the adopted Coordinated Plan and all amendments or updates to participating stakeholders and ODOT.

Planning Committee – (indicate if the planning committee has another formal name) The Planning Committee is composed of key community stakeholders. The Planning Committee members agree to actively participate in the planning process and act as the plan advisory and adopting entity.

Ridership – The total number of passengers who boarded transportation vehicles are counted each time they board a vehicle.

Section 5310 Program – Enhanced Mobility of Seniors & Individuals with Disabilities (49 U.S.C. 5310) provides Federal formula funding for the purpose of assisting private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when the transportation service provided is unavailable, insufficient, or inappropriate to meeting these needs. The program aims to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options.

Section 5311 Program – The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000 where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Sub-recipients may include state or local government authorities, nonprofit organizations, and operators of public transportation or intercity bus service.

Section 5307 Program – The Urbanized Area Formula Grants program (49 U.S.C. 5307) makes federal resources available to urbanized areas and to governors for transit capital and operating assistance in

urbanized areas and for transportation-related planning. An urbanized area is an incorporated area with a population of 50,000 or more.

Transportation – Transportation is broadly defined to include traditional transit, human service agency services, on-demand (taxi-like) services, bicycle and pedestrian programs and amenities.

Unmet Transportation Needs – Transportation that is wanted or desired but is not currently available.

Below are the agencies or businesses that offer Hardin County Transportation Options write-ups:

Hardin County Council on Aging, Inc.

The Hardin County Council on Aging is a private, nonprofit entity providing nutrition, information referral, transportation, chore, homemaker, outreach, socialization, and adult day services to seniors in Hardin County. The Council on Aging provides demand response door-to-door transportation services to Hardin County residents who are over sixty years old or who are under a different community program. This service runs from 7:30 AM to 4:00 PM, Monday through Friday.

In 2016, the Council on Aging provided 16,166 total trips. We bill agencies under contract a cost of $2.50 per mile. For 2017, the Council on Aging currently has thirteen vehicles, all but one of which is wheelchair accessible. These vehicles were obtained with both Section 5310 funds and agency funds. Anyone Sixty years old or older who lives in Hardin County can ride free anywhere in the State of Ohio for medical reasons or Senior Center activities. Hardin County Council on Aging also takes people to run their local errands.

Harco Industries, Inc.

Harco Industries, Inc. is a Non-profit agency providing Transportation, Adult Day Services, Vocational Habilitation and other services. Harco's mission is To help persons with developmental disabilities maximize independence and Inclusion in the community. Harco provides both fixed route and scheduled on-demand transportation with its current fleet of 3 accessible and 1 non-accessible vehicle. Harco currently operated 3 accessible and 1 non-accessible vehicle.

Clymer Medical Transport, Inc.

Clymer Medical Transport is a private, for-profit organization providing medical transportation in Hancock, Allen, Putnam, Hardin, Shelby, Logan, Van Wert, Preble, Miami, Champaign and Darke Counties.

Transportation provided is door-through-door, demand response service and is only provided on a contractual basis through the Area Agency on Aging 3, Catholic Social Services, and the Care Coordination Program. Passengers must meet the eligibility requirements of these programs before they would be referred this service. Clymer Medical Transport, Inc. accepts private pay clients. Referrals are not necessary to use our

services. They do not accept straight Medicaid or Medicare. Clymer Medical Transport has 18 total vehicles, 10 of them are wheelchair accessible.

Hardin County Veterans Service Office

Veterans Service Office transports eligible Hardin County veterans. They will take trips to Columbus and Dayton VA medical facilities. They have no wheelchair accessible vehicles. They can take up to eight (8) individuals at a time on a first come, first serve basis. The trips are usually for AM appointments from Monday-Friday.

American Cancer Society

American Cancer Society Is open to any cancer related appointment. Available whenever a volunteer is available. There are no wheelchair accessible vehicles. County residents with a current cancer diagnosis going to a cancer treatment related appointment.

Comfort Keepers

Comfort Keepers cover the following counties: Allen, Auglaize, Hardin, Mercer, Putnam and Van Wert counties. They operate 7 days a week and 24 hours a day. There are no wheelchair accessible vehicles. They require a two hour minimum for caregiver service at $24.00 per hour and $.50 per mile cost for use of caregiver's vehicle or no mileage cost for use of client vehicle.

Kenton Taxi

Kenton Taxi takes trips all over Ohio, and accommodates as able from Kenton. There are no wheelchair accessible vehicles. None of the vehicles have a lift, but clients can be accommodated if they are able to get out of their wheelchair and transfer to a car. The trips are pre-arranged any time. On demand trips are from Monday thru Thursday 9 am-11pm., Friday and Saturday 8am-2am' and Sunday 10 am-5pm.

Hancock Area Transportation Service (HATS)

Hancock Area Transportation service (HATS) is a department of the Hancock Hardin Wyandot Putnam Community Action Commission (HHWPCAC). It is located at 440 Scott Avenue, Findlay, Ohio 45840. They can be reached at 419-423-7261. This is a Section 5311 rural public transportation system. The HHWP Community Action Commission is a private non-profit organization and is the designated grantee for HATS. As such, the HHWP Community action Commission is responsible for general oversight, and HATS handles the day-to-day operations. HATS provides low-cost, demand

response, public transportation to anyone within Hancock County and for any purpose. There are no service eligibility requirements for passengers.

HATS is funded in part by the Federal Transit Administration, Ohio Department of Transportation, the United Way of Hancock County, contracts, local contributions, fares, and community donations.

HATS currently serves 3,066 public transportation consumers and provided 41, 967 trips in 2015. The fleet consists of 17 vehicles, of which only two (2) are not wheelchair accessible. HATS operates Monday through Friday, 7:15 a.m. to 9:30 p.m. and Saturdays, 7:15 a.m. to 4:30 p.m. Office hours are 8:00 a.m. to 4:30 p.m. HATS observes all HHWP CAC holidays. Upcoming holidays are posted in each vehicle and a list is available upon request.

Fare Structure:

- Zone 1 City of Findlay $1.50 per trip. Zone 1 includes trips with a pick-up and/or drop off within Findlay city limits
- Zone 2 Hancock county $2.50 per trip. Zone 2 includes trips with a pick-up and/or drop off within Hancock County, but outside of Findlay city limits.
- Zone 3 Out of County fares vary and trips are coordinated. Call for details and availability.

Elderly and disabled passengers pay half fare on trips taken in Zones 1 and 2. Elderly and disabled applications are available upon request.

While HATS currently operates primarily in Hancock County, transportation contracts can be established in surrounding areas. Call 419-423-7261 for individualized pricing and details.

CareSource Transportation

If a CareSource member must travel 30 miles or more from their home to receive covered healthcare services, CareSource will provide transportation to and from the provider's office. CareSource also offers additional transportation services. This includes up to 30 one-way trip to medical visits, WIC and redetermination appointments per member per calendar year. Members can contact CareSource for assistance at least 48 hours (two business days) before they need a ride.

In addition to the transportation assistance that CareSource provides, members can still receive assistance with transportation for certain services through the local County Department of Job and Family Services Non-

Emergency Transportation (NET) program. CareSource members can call their local County Department of Job and Family Services for questions or assistance with NET services.

Organizations That Use and/or Refer People to Available Transportation Resources

Area Agency on Aging 3

The Area Agency on Aging 3 is a private non-profit organization that provides social services and referral information for older adults, persons with disabilities and caregivers. The traditional service area is Allen, Auglaize, Hancock, Hardin, Putnam, Mercer, and Van Wert Counties, but AAA3 provides partial programming in additional counties. AAA3 employs a Mobility Manager that works to meet transportation needs in the seven county traditional service area. AAA3 administers a transportation call center, manages a website listing of transportation options in the region, and provides transportation through contract to older adults and people with disabilities who have no other transportation options through the FIND A RIDE program. AAA3 leases ten vehicles to local transportation providers to increase transportation availability in the region.

The Kenton-Hardin Health Department

The Kenton-Hardin Health Department provides a wide range of public health services such as screening, nursing, family planning, nutrition, and more to Hardin County residents. While not a provider of transportation, the Health Department provides referrals and information about available transportation resources to patients.

Hardin Memorial Hospital

Hardin Memorial Hospital is a private, faith-based, non-profit organization providing health care, nutrition, rehabilitation, and diagnostic services to Hardin and surrounding counties. While only one percent of the patients need transportation daily, ten percent need transportation once or twice a month. These patients need trips home after medical treatment. Very rarely, the hospital pays for taxi rides home for patients. The hospital sees the biggest transportation gaps for Hardin County as the very few options for people under 60 who also don't qualify for Medicaid, and Hardin County's lack of public transportation.

Hardin County Job and Family Services

The Hardin County Job and Family Services provides NET transportation for 340 Hardin County residents currently of which 245 are active with the Kenton Taxi and 95 with the Council on Aging. NET transportation is available for all ages qualifying for Ohio Medicaid. For clients qualifying for non-emergency medical transportation, Hardin County Job and Family Services contracts with the Kenton Taxi and the Hardin County Council on Aging for medical transportation needs. The trips range from 1-2 time per week to 1-2 times per month for NET transportation clients. The Kenton Taxi requires a three business day notice for all scheduled medical appointments. The Hardin County Council on Aging requires a Twenty-four (24) hour notice for in county and Two (2) week notice for out of county scheduled medical appointments. If a client is wheelchair bound, they must use the services of the Hardin County Council on Aging due to handicap accessibility. Applications are available at Hardin County Job and Family Services and applications can be accepted by phone by contacting the NET Transportation Coordinator, Jamie Morrison at 419-675-1130.

Health Partners of Western Ohio

Health Partners of Western Ohio offers medical services, oral health services, dispensing pharmacy services and behavioral health services.

We do not turn anyone away for inability to pay. The Kenton Community Health Center site is located at 111 W. Espy St., Kenton, Ohio. Office hours Monday-Friday are by appointment from 8 am – 4:30 pm by calling 419-679-5994. Open for walk-ins Monday-Friday from 4:30 pm – 8 pm.

Health Partners of Western Ohio is a federally funded organization and we are unable to spend any dollars outside of direct patient care. We understand the importance and concern relative to the transportation needs of the community. However, we cannot allocate any of our resources to other agencies for individuals who are not patients of the health center. We will support any efforts within the community to obtain transportation or funding for such in the form of letters of support, and MOU or MOA to utilize said services.

Love in the Name of Christ of Hardin County (Love INC)

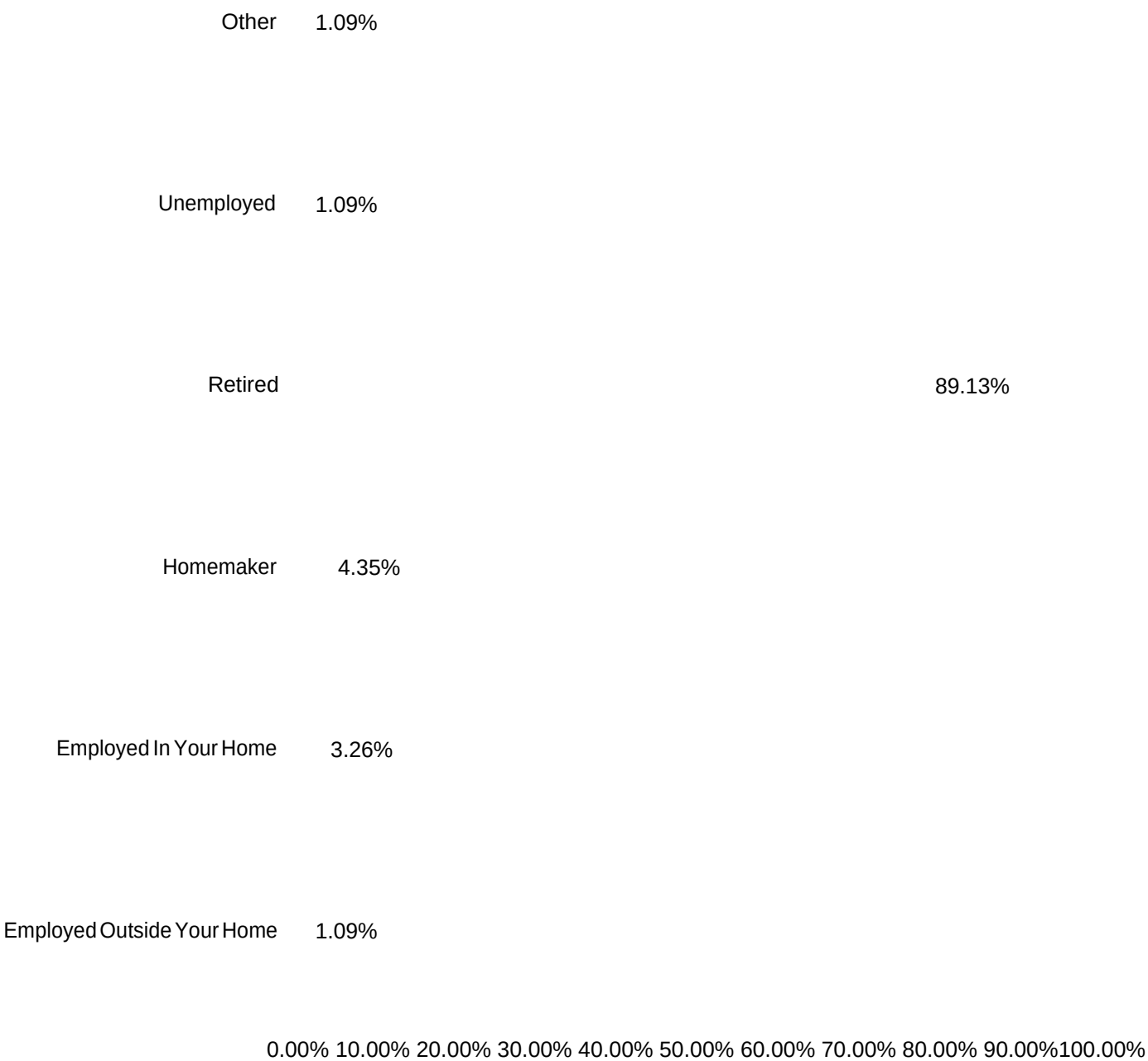
Love, Inc. does not provide any direct transportation to clients. Neither does Love, Inc. have “volunteer drivers” to assist with this need. If possible we can help pay for the cost of transportation to job interviews, or short distance trips for a specific need if arrangements can be made with the taxi company or other provider. On rare occasions, bus tickets can be provided to get someone “back home” who lives a distance away. We do provide occasional “gas cards” ($10-$20 in value) for people with a verified, (Dr. appointments, job interview, etc.). We do run into transportation needs or requests that we cannot assist currently due to limited community resources.

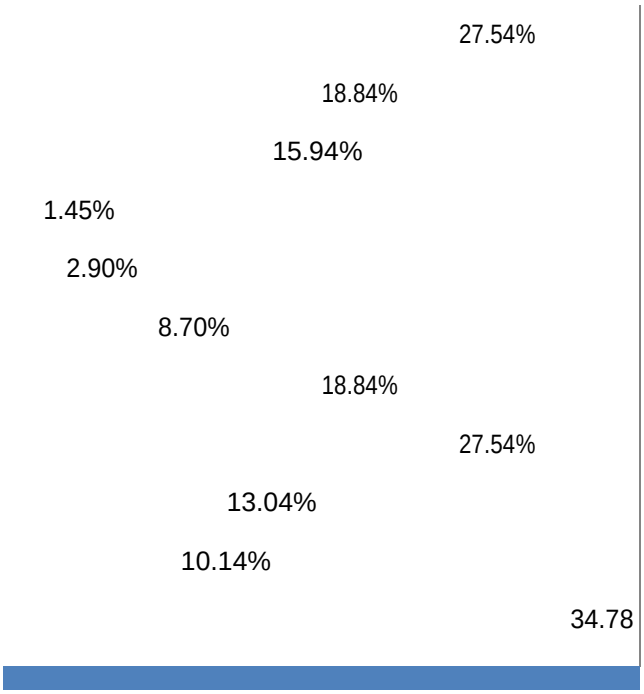
Ohio Hi-Point Career Center

Ohio Hi-Point Career Center is a public school that provides career technical education to over 4,000 students in 14 school districts across five counties. On the main campus, we serve 540 students and serve all the others through satellite programs in our students’ home districts. In Hardin County, OHP is a partner with Upper Scioto Valley Schools, Kenton City Schools, and Ridgemont Local Schools. We have eight satellite programs that serve middle and high school students in USV and Kenton. We work with the schools through career education, job training and on-the-job placement of students in business-related internships. Transportation is provided by our partner schools for students to our location at no charge. OHP is seeking to run a pilot program with local transportation providers to help get students without driver’s licenses in school-to-work programs to our business partners.

Agencies Represented at Hardin County Transportation Meetings:
Kenton/Hardin County Health Department, American Red Cross, Hardin County United Way, Hardin County Chamber/Business Alliance, HHWPCAC, WOCAP, Hardin County Council on Aging, Harco Industries, Hardin County Job and Family Services, Hardin County Commissioners, Ohio Hi-Point Career Center, AAA3, Kenton Nursing & Rehab, CareSource, Love, Inc., Hardin Hills Health Center, Not By Choice, PVFF, and Kenton Community Health Center,

Employment Status




27.54%
18.84%
15.94%
1.45%
2.90%
8.70%
18.84%
27.54%
13.04%
10.14%
34.78

Time of Day Transportation Most Needed